

Maui Economic Opportunity, Inc.

Helping People. Changing Lives.

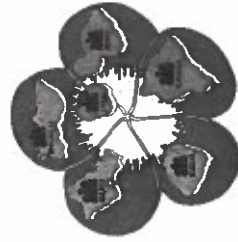
1965 - 2002



A Member of the



Helping People. Changing Lives.



**MAUI ECONOMIC
OPPORTUNITY, INC.**

99 Mahalani Street
Wailuku, Maui, Hawai'i 96793

P.O. Box 2122
Kahului, Maui, Hawai'i 96733
Telephone: (808) 249-2990
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July 2001 to June 2002



Maui Economic
Opportunity, Inc.

MEO provides the tools to help people change their lives.

A ride to the doctor, to work or to school. Training to improve job skills and employability. Help to find a job. Surplus food to supplement a slim budget, and information about how to eat for health. Early childhood care and education that gives children and their families a head start in life. Learning life skills, earning money, preparing for the workforce - and fun for teens. A helping hand with housework, so an elder can stay in their home. Advice and devices to save electricity and money. A friendly counselor to pull things together when the world seems to be falling apart. Education and prevention to help stop drug abuse. Small loans that make a big difference in starting a business. Buses that can carry grandpa or grandma in their wheelchairs to day care, or to the senior center to have lunch with valued friends. Advocacy to better the life of the community.

Basic tools for living, for earning, for self-reliance, for community involvement: Provided by MEO in the belief that instead of giving people a fish, it is better to teach them how to catch fish for themselves.

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We, as community action professionals ever respectful of cultural diversity, dedicate ourselves to eliminate poverty in the midst of plenty in this nation by opening to everyone the opportunity for education and training; the opportunity to work; and the opportunity to live in decency and dignity, and commit ourselves to:

- ❖ Recognize that the chief function of the community action movement at all times is to serve the best interests of the poor.
- ❖ Accept as a personal duty the responsibility to keep up-to-date on emerging issues and to conduct ourselves with professional competence, fairness, and effectiveness.
- ❖ Respect the structure and responsibilities of the board of directors, provide them with facts and advice as a basis for their decision making, and uphold and implement the policies adopted by the board of directors.
- ❖ Keep the community informed about issues affecting the poor and to facilitate communication among the poor, the non-poor private sector, and locally elected public officials.
- ❖ Conduct our organizational and operational duties with positive leadership exemplified by open communication, creativity, dedication, and compassion.
- ❖ Exercise whatever discretionary authority we have under the law to promote the interests of the poor.
- ❖ Serve the community action movement with respect, concern, and responsiveness, recognizing that service to the poor is beyond service to oneself.
- ❖ Demonstrate the highest standards of personal integrity, truthfulness, and fortitude in our community action activities in order to inspire confidence in the community action movement.
- ❖ Perform our professional duties in such a way so as not to realize undue personal gain.
- ❖ Avoid any interest or activity which conflicts with the conduct of our official duties.
- ❖ Protect confidentiality in the course of our official duties.
- ❖ Strive for personal professional excellence and encourage the professional development of our associates and those seeking to become community action executives.

Maui Economic Opportunity, Inc. is a private, non-profit Community Action Agency, chartered March 22, 1965 by federal mandate, under the Economic Opportunity Act of 1964. The agency is currently in its 37th year of providing an enormous array of services annually to over 20,000 people throughout Maui County and the State of Hawai'i.

Our motto is: Helping People. Changing Lives. Our promise to the people of Maui County is the promise of Community Action. We commit ourselves to being an organization that embodies the Community Action Promise and changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

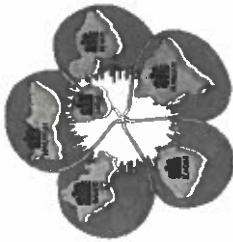
The Mission of Maui Economic Opportunity, Inc. is to help the low income, the elderly, children and youth, persons with disabilities, immigrants, other disadvantaged persons, and the general public, to help themselves, so that they may become self-sufficient and enrich their lives.

Maui Economic Opportunity, Inc. has offices located on Maui at Wailuku and Kahului in Central Maui, and Hana on the east side of the island. Additional offices are located in Lana'i City on the island of Lana'i and at Kaunakakai on the island of Moloka'i.

MEO manages an array of services tailored to the needs of its customers. We administer the only quasi-public transportation program in Maui County, with vehicles carrying the elderly, the low-income, persons with disabilities, youth, Head Start children, and the public, seven days a week up to 18 hours a day. MEO Head Start, an award winning, nationally recognized program, provides services to 317 children through 15 centers countywide. The MEO YouthBank, including an AmeriCorps program, provides opportunities for youth ages 14-26 to work, to learn, and to prepare for their future.

Community Services staff work with challenging situations in the lives of individuals, providing emergency assistance, job placement and training, and other support services. MEO Business Development Corporation is a Community Development Funding Institution created to access capital and provides loans to persons to start small businesses, thereby creating jobs and boosting the community's economy. Administrative functions include Fiscal, Human Services, Planning, Public Information and Management Information Systems.

MEO is managed through a tri-partite Board of Directors, representing the Private, Public, and Government sectors of the community. The Board is recognized throughout the State of Hawai'i as leaders in the human service field.



Maui Economic Opportunity, Inc.
Est. 1965

99 Mahalani Street
Wailuku, Hawaii 96793
808-249-2990
Fax: 808-249-2991

A Member of the



June 30, 2002

Dear Friends:

This annual report highlights MEO's program and service accomplishments of the past year.

On behalf of the Board of Directors, I thank Gladys Baisa, Executive Director, and her staff for their single-minded devotion to improving the lives of disadvantaged persons in our community.

I also extend the gratitude of the Board to the County of Maui, the State of Hawaii, the federal government, private institutions and foundations for their generous monetary support to and expressed confidence in MEO. Their participation enables MEO to help people-change lives.

Sincerely,



Jeffrey T. Kuwada
President

MEO was honored to have Lou Tice, Founder and CEO of The Pacific Institute as the keynote speaker for the 37th Annual Board of Director's Installation Banquet.

Lou Tice spoke about the important role of MEO and other human service providers in maintaining the life and vitality of the community. His message included remarks about the positive transformation that occurs in the lives of those who choose work that allows them to help others.

Mr. Tice also pointed to the tremendous untapped resources among those who may need help today, but can themselves become leaders tomorrow. He congratulated the MEO board, staff and volunteers for the example they set in Maui County.

Alexa Kahui presented the installation of officers; using symbolic gifts she spoke to each officer describing the opportunities and responsibilities given to them as the leadership of the MEO Board of Directors.

Jeffrey T. Kuwada, Board President, gave remarks about the recognition MEO has gained through the years based on the effective delivery of services and advocacy on behalf of the low-income community.

Albert Murashige, Warden, Maui Community Correctional Center, spoke of his appreciation to the staff of MEO and executive director Gladys Baisa for continuing to work with him as they partnered to reduce recidivism and reintegrate former inmates back into the life of the community.

Gladys Baisa gave a warm aloha and presented gifts of recognition to Alvin Nacua, Mary Monden, Sylvester Peros, Tony Ramil and Jim Whitehead who were leaving the board.

Board members Brian Klaschka, Mary Monden, Tony Ramil, Nancy Shimoda, Haruko Nakata, Francis Torres and Gladys Brown received the Velma M. Santos Award for perfect attendance.



Lou Tice, founder and CEO, The Pacific Institute, delivers the keynote address at the 37th Annual Board of Directors Installation Banquet.



Jeff Kuwada, Board President (L), Rhonda Lincoln, Secretary-Treasurer, and Brian Klaschka, Vice President, after being sworn in as officers for the MEO Board of Directors.

BOARD OF DIRECTORS

(AS OF JUNE 30, 2002)

GOVERNMENT SECTOR

Maui Council member Riki Hokama
Maui Council member Alan Arakawa
Grant Chun, representing
Mayor James "Kimo" Apana
Rose Marie Duey, representing
Maui County Council
Beatrice Kahanu, representing
Maui County Council
Brian Klaschka, Vice-President, representing
Maui County Council
Jim Whitehead, representing
U.S. Senator Daniel Akaka
Bill Wong, representing
House Speaker Emeritus Joseph M. Souki

RESIDENT SECTOR

Desiree Cabrerros, Head Start Policy Council
Jersula Manaba, Moloka'i Community Action Council
Gladys Brown, Moloka'i Community Action Council
Rhonda Lincoln, Secretary-Treasurer, Hale Mahaolu
Mary Monden, East Maui Seniors
Setsuko Karen Mendes, Lana'i Area Council
Nancy Shimoda, Central Maui Seniors
Haruko Nakata, West Maui Seniors

PRIVATE SECTOR

Francis Torres, Maui Puerto Rican Association
Joseph Franco, Jr., ILWU
Christina Taylor, Salvation Army
Jeff Kuwada, President, Maui Bar Association
Alvin Nacua, Alu Like, Inc.
Tony Ramil, Maui Filipino Council
Don Roth, Maui Contractor's Association
Lynne Woods, Maui Chamber of Commerce

MEO BUSINESS DEVELOPMENT CORP.

Bard Peterson, President
Masami Fukuoka, Vice President
Lei Kihm, Secretary
Brian Klaschka, Treasurer
Cathy Abulon
Gladys Baisa
Jeff Kuwada
Larry Ing
Paul Felix

HEAD START POLICY COUNCIL REPRESENTATIVES

Desiree Cabrerros, Chair
Luciana Baur
Mary Smith
Beatris Ortiz
Tes Kaulia
Erin Gonzalez
Athena Kahalepuna
Linhdow Yoshino
Tramquilino Mabellos
Beatrice Kahanu
Mark Chesick
Clare Sanches
Inchala Cadorna
Jessica Madera

EXECUTIVE DIRECTOR'S MESSAGE

A Member of the



Maui Economic Opportunity, Inc.

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Fax: 808-249-2991

Dear Friends:

Over 37 years have gone by since MEO, Inc. was founded in 1965 as a community action agency following passage of the Economic Opportunity Act of 1964, creating community action agencies throughout America. Following our congressional mandate, to assess the needs of the low-income residents in our community, and advocate that those needs be addressed, MEO, Inc. has continually worked to bring the needs of our people to the attention of our leaders and to creatively assist in finding ways to address those needs.

This year the events of September 11 had a huge impact on our county. Many residents in the tourism industry, and in related service industries, were laid off or had their work hours reduced. Together with the County of Maui and our non-profit partners, MEO, Inc. administered the Hawaii Emergency Lauima Partnership (HELP) program. Over 8,500 families were swiftly assisted with emergency payments for housing, food, utilities, insurance, prescriptions and other urgent needs.

Another concern identified by our community is the serious problem of substance abuse. Our prison facilities statewide are at overflow capacity, often as a result of drug related offenses. In addition, recidivism is unacceptably high, and low-income men and women of Native Hawaiian ancestry make up a disproportionate number of those who are incarcerated. MEO, Inc. once again took the lead in working to bring the community together to find solutions to this problem. The groundwork was laid for a comprehensive program that will be implemented in the coming year and there is great hope that we will be able to make a difference in the lives of those who are now incarcerated.

As a member of the National Community Action Partnership of community action agencies, we express sincere thanks to our funders, supporters, board, staff, volunteers, and all who join with us. We remain committed to continue to live the community action promise and the MEO Inc. motto: Helping People. Changing Lives.



Gladys C. Baisa
Executive Director

EMPLOYEE OF THE MONTH

JULY 2001 - JUNE 2002

The Employee of the Month program recognizes MEO employees for superior performance, promotes morale and encourages excellence. Employees of the Month are chosen by a committee of their peers and awarded a day off of their choice, plus a cash award.



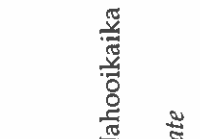
JULY (2001)
Esmeralda Venegas
*Transportation Driver,
Moloka'i*



JANUARY (2002)
Duke Sevilla
*Youth Bank,
Program Coordinator*



FEBRUARY
Dennise Engano
*Youth Bank,
Case Manager*



AUGUST
Leinell Coloma-Nahooikaika
*Head Start,
Community Advocate*



SEPTEMBER
Marisa Lewis
*Administration,
Executive Assistant*



MARCH
Kathy Matsuoka
*Head Start,
Childcare Assistant*



OCTOBER
Donna Borge
*Youth Bank,
Program Assistant*



APRIL
Jolynn Kaawaloa
*Head Start,
Health Specialist*



NOVEMBER
Debbi Fernandez
*Head Start,
Education Specialist*



MAY
Tyron Della
*Fiscal,
Accountant*



DECEMBER
Janice Montalvo
*Transportation,
Dispatcher*



JUNE
Bella Cadavona
*Human Resources,
Assistant*

PERFECT ATTENDANCE

MEO is honored to recognize the following employees for their perfect attendance in 2001. This award program recognizes employees who have not used sick leave during a calendar year and the number of years they have achieved perfect attendance.

1 YEAR	1 YEAR (cont)	4 YEARS	8 YEARS	10 YEARS
Victor Agtarap	Wilbert Torricer	James Crowe	William Kalani	William Bates
Fred Baisa	Esmeralda Venegas	Barry Gay	Lyn McNeff	
Debbie Cabebe		Teresa Osorno	Laurie Smith-Kaukini	12 YEARS Mona Kailiponi
Gladys Cachola-Gross	2 YEARS Valerie Cardone	5 YEARS Williette Doong	9 YEARS Debra Lorenzo	16 YEARS Daniel Flavin
Cesar Gaxiola	Lawrence Dressler	7 YEARS Mathilda Len Wai		
Monica Geng				
Darlene Kahihikolo				
Mary Kaiwi				
Harold Rames				

DRIVER OF THE YEAR & CASH FOR NO CRASH

The Driver of the Year Award is presented to a driver, selected by their peers, who exemplifies the MEO tradition of service, safety, excellence and caring for our clients. The award is presented by Bill Jenkins, Senior Vice President, John H. Connors Insurance.

Drivers who are accident/incident free in a calendar year are eligible for a monetary award based upon hours worked and contingent upon availability of funds. Dispatchers, maintenance and administrative staff who drive MEO vehicles as part of their duties and responsibilities and who are accident free in a calendar year are also eligible for 50% of the monetary award

DRIVER OF THE YEAR: Elizabeth Pszyk

MINIMUM 1600 HOURS

Trinidad Cabacungan	Randall Dean	Albert Dumarlan Sr.	Serine Feliciano	Patricia Franco
Carolyn Freitas	Kamaka Freitas	Laura Freitas	Sherry Freitas	Agnes Groff
Harry Johnson	Darlene Kahihikolo	Dora Kahookele	Zilpah Kaimiola	Andre Kamae
William Kalani	Mary Kaiwi	Trixy Kapoi	Mary Kealoha	Vanessa Kealoha
Julie Kekona	Gretel Koko	Calvin Kong	Neal Labang	Patricia Lanham
Mattie Len Wai	Florynda Martin	Donald Medeiros	Kauokalani Moikeha	Lenora Peleholani
Myra Piligrin	William "Chris" Price	Denise Prest	Elizabeth Pszyk	Carmen Ragudo
Harold Rames Jr.	Enos Range	Dell Finn Sado	Denise Salomon	Leona Salomon
Julie Sentel	Susan Souza	Debbie Spencer		

MINIMUM 900 HOURS

Eric Amaral	Yolanda Aquino-Cox	Gary Congdon	Jeffery Griffin	Jamie Kaanana
Annette Kailihou	Doreen Kepano	Stella Medeiros	Troy Medeiros	Jeanie Mendes
Peggy Moonihoawa	Michelle Niles	Fortune Salvador	Esmeralda Venegas	Gwen Vinuya

LESS THAN 900 HOURS

Alma Castellanos	Iris Dumayas-Borge	Alejandro Jachola	Donald Kealoha	Kimo Kenyon
Makalani Lee	Viewed Malakini	Kevin Moats	Sherrilyn Nishikuni	Ivy Nuuhiwa
Guilly Osorno	Roger Pavao	Roberto Sta Maria	Hatota Tehiva	Anthony Villanueva
Irene Yoakum	Vainimala Vi			

Between November 5 and December 24, 2001 HELP provided \$1.3 million in direct crisis assistance to 2,799 households in Maui County, which reached 8,576 individuals.

S E P T E M B E R 1 1 T H . The September 11th terrorist attacks affected Maui's economy instantly. With airplanes grounded, tourists could not come to the islands. The result was devastating to Maui's economy. Shortly afterwards, MEO responded to a request from Maui Mayor James "Kimo" Apana. We proposed a \$1.5 million partnership to provide emergency crisis assistance to those affected by the September 11th events. This became known as the Hawaii Emergency Laulima Partnership (HELP). Laulima is a Hawaiian word meaning "helping hands." Ultimately 29 nonprofit organizations and a number of private-sector participants donated time, resources and money to the HELP program. The HELP program was organized and administered by MEO in partnership with Maui County.

To qualify for the HELP program applicants had to document that they were employed on September 11th and that they either lost work, working hours or suffered a business decline following the attacks. Individuals could qualify for assistance in areas such as food, medicine, utilities, rent/mortgage payments and/or one time unusual expenses. Our goal was to provide assistance within 24 hours of a complete application being received by MEO.

The Maui County Council approved the HELP program on Friday November 2, and the program was up and running with all partners open for business on Maui, Lana'i and Moloka'i the following Monday, November 5. Between the dates of November 5 and December 24, 2001 HELP provided \$1.3 million in direct crisis assistance to 2,799 households in Maui County, which reached 8,576 individuals.

The emergency assistance dollars not only provided temporary relief to residents, providing assistance until the beginning of the winter tourist season, but also had a longer lasting effect on the economy of Maui. The infusion of cash allowed people to keep spending and businesses to keep employees working.

Keeping that money in circulation allowed Maui's economy to generate more than \$3 million in economic activity, avoiding a recession and the social ills that accompany any economic downturn. Using the Maui program as a model, the Hawaii'i state legislature funded a \$1.5 million statewide program of housing assistance to those affected by September 11. The Hawaii Community

Foundation funded MEO to provide a smaller HELP program for immigrant families. In addition, the Alexander and Baldwin Foundation provided a grant for those individuals and families suffering lingering economic effects of September 11th.



MEO staff from every department and program all pitched in to make HELP work. Here, Dan Regan of MEO Business Development Corporation, takes time to assist a client. In addition, MEO's fiscal staff often worked until late in the evening to insure complete applications were processed within 24 hours.

MEEO's transportation service finished the year by accounting for 391,739 passenger trips, surpassing last year's passenger count by more than 42,000 trips.

MEO once again met the challenge of providing quality transportation services to a vastly diversified group of people in Maui County. These constituents are mostly comprised of the low-income, the elderly and medically needy residents, in addition to preschool children and youth on Maui, Moloka'i and Lanai. Transportation was provided through many programs that focused on community needs such as the Public Shuttle, the Rural Shuttle, Senior Nutrition Sites, Youth Transportation, Ala Hou, Ka Lima O Maui, Employment for the Disabled, Dialysis Treatment, Adult Day Care, Head Start, and Hale Hauoli.

MEO finished the 2001-2002 fiscal year by accounting for 391,739 passenger trips, surpassing last year's passenger count by more than 42,000 trips. MEO virtually met or exceeded most of the county funding criteria such as low-income, seniors and nutrition groups, youth, Wailuku-Kahului Public Shuttle, and the Countywide Rural Shuttle.

As a result of the special needs of those who require high-priority medical one-on-one service, the number of trips provided to persons with disabilities has been targeted for additional attention in the coming year. Overall in this category, MEO exceeded the goal for total trips by 16%, or more than 54,000 trips.

The availability of transportation for seniors, low-income persons and the general public has enabled Maui's residents to have greater mobility. MEO Transportation continues to work hand-in-hand with MEO Community Services and the Maui County Office on Aging to provide vitally needed transportation for many of their program activities. Transportation provided to Kaunua nutrition and leisure activities has allowed our seniors to have more fulfilling lives. As the result of additional county support, the Rural Shuttle has been expanded to include Saturday schedules.



A dialysis treatment patient is helped on to a wheelchair accessible bus for the ride home. Treatment often leaves a patient tired and in need of specialized transportation assistance.



The Rural Shopping Shuttle provides seniors and others in outlying areas of Maui the ability to shop and keep medical appointments. This service is vital to those who may have difficulty driving yet still have the ability to lead independent lives.

TRANSPORTATION

MEO Transportation experienced its largest passenger trip count growth during the course of serving the youngest segment of our population. Children from low-income families attending the MEO Head Start Program in six areas on the islands received transportation to and from school. Also, school children attending after-school activities were able to access their favorite programs and extra-curricular activities by taking advantage of the county-funded Youth Transportation service. Through the availability of these transportation services, children and their families have a greater opportunity to participate in programs and activities that will help them move up the economic ladder.

An important part of MEO's youth transportation activity is the annual Maui County Hawaiian Canoe Association summer regattas. MEO, through special funding from the county, transported young participants and spectators to various competition events held around Maui from Kahului to Kihei and Lahaina. Participants from Hana, Upcountry, West Maui, South Maui, and Central Maui took advantage of the bus service over an eight-weekend period. If it were not for this transportation, these youngsters would have missed out on a true Hawaiian cultural tradition.

MEO added 14 new buses to its fleet during the 2001-2002 fiscal year. Of these buses, seven were specialized Wheel Chair units, three were for school services, and four were for various Shuttle use and other transportation programs. This new equipment helped MEO to keep up with the growing need for services, and to replace an older unit in Moloka'i.

The just completed year augurs promising challenges at Transportation. We will continue to evolve to better manage the Transportation Department and maintain its status as the transportation provider of choice for Maui's seniors, people with disabilities, the medically needy, dialysis patients, the economically disadvantaged and our young people who are working hard to better themselves.

To further improve productivity, Transportation is seeking funds to secure new transportation software and a new computer system. Finally, MEO Transportation is looking forward to completing its move to a permanent baseyard facility that will effectively serve the community.



MEO, through special funding from the county, transported young participants and spectators to various competition events of the Summer Canoe Regattas held around Maui from Kahului to Kihei and Lahaina.



Seniors prepare to take the MEO bus home after participating in nutrition site activities designed to keep them active, alert and enjoying the company of old and new friends.



An MEO transportation staff member reaches out to put the final touches on MEO's motto statement. The motto has been placed on MEO buses system-wide.

VOLUNTEERS

Our surplus food distribution and legal services for low-income seniors would not exist without the help of volunteers.

Each year, on Valentine's Day, MEO continues its tradition of honoring and recognizing our volunteers. This special day is an expression of our aloha and gratitude for the countless hours that dedicated volunteers have given as they join with MEO in reaching out to the poor and the disadvantaged.

The 14th Annual Valentine's Day Volunteer Luncheon was held on February 14, 2002 at the Maui Beach Hotel. Edward "Eddy" Oliveria was MEO's "Volunteer Hall of Fame" awardee. In the resolution that accompanied the award, he was cited as having given unselfishly of his time and resources; consistently serving the needs of the Hana community, driving people to needed services when others were not available; and being a critical element in the success of the surplus food distribution in Hana, assisting hundreds of families through years of dedicated service.

Volunteers have always played a significant role in the successful operation of organizations like MEO, but recently we have come to depend on them more than ever. Our surplus food distribution would not exist without the help of volunteers and low-income seniors would not be able to afford legal advice if it were not for volunteer attorneys.

FREE LEGAL CLINIC. This is the 12th year that Larry Ing, Jeff Kuwada and Dave Jorgensen have helped MEO seniors, 60 years and older, with their legal needs. Those persons, who own no real property other than their home, are eligible for the assistance.

This year, Attorneys Ing, Kuwada and Jorgensen assisted sixty-four seniors with free legal services.

SURPLUS FOOD. The Temporary Emergency Food Assistance Program makes (TEFAP) surplus agricultural commodities available to low-income individuals. The U.S. Department of Agriculture (USDA) is responsible for purchasing and packaging the TEFAP commodities and for transporting these items to designated delivery points. In Maui County, MEO is the designated delivery point. Through the hard work of a group of dedicated volunteers called "MEO's Helping Hands," low-income, homebound, isolated, homeless and hungry individuals and families receive food commodities every third Wednesday of each month.

Volunteer Hall of Fame

Lawrence N.C. Ing	- 1989 to 1990
Violet E. Pszyk	- 1990 to 1991
Ichiro Takahashi	- 1991 to 1992
Harold Shimoda	- 1992 to 1993
Virginia Freitas	- 1993 to 1994
Jim Whitehead	- 1994 to 1995
Yukiko Kanoholani	- 1995 to 1996
Frank Lee	- 1996 to 1997
Beatrice Kahanu	- 1997 to 1998
Lawrence N.C. Ing	- 1998 to 1999
Lanky Nagata	- 1999 to 2000
Jeffrey T. Kuwada	- 2000 to 2001
Edward Oliveria	- 2001 to 2002

“You have given my son confidence, taught him respect and made his learning experience fun, exciting and enjoyable. It is rewarding to see how ready he is to enter kindergarten.”

During the 2001-2002 school year, there were 15 Head Start centers throughout Maui County. At the request of the Hana community, MEO Head Start formed a partnership with the Department of Education. The DOE provided the teacher; Head Start provided the Teacher Aide and Family Advocate. We were able to open the center in February. In the past year, we have served a total of 317 children 3-5 years of age.

ACCREDITATION continues to be an important goal for all of our centers. The centers are accredited for three years and then must go through the same procedure to become reaccredited. MEO continues the process

of assuring reaccreditation for those centers that are accredited and raising the number of original accreditations. MCC and Kaunakakai were reaccredited and Kahului A received their original accreditation. This is a national accreditation and less than 5% the preschools nationwide receive this distinction. MEO is the only Head Start program in the State of Hawai'i with this distinction.

THE ROBERT WOOD JOHNSON FOUNDATION project "Free to Grow" finished their capacity-building year with a site visit and notification that we will receive three additional years of funding for implementation. The project is integrated with the Head Start program to provide more

intensive case management to 20 families identified with substance/child abuse. The case manager works closely with the family to assure that they receive the necessary services to reduce the risk factors and increase the protective factors in order to eliminate the substance/child abuse. There is also a Community Advocate Specialist that works with the community to identify leaders, train them in Leadership Skills and assist them in advocating for the needs of their community. Head Start has a strong Governance Team consisting of partners in the community, Maui County Police, Maui County government, Aloha House, Ka Hale Ake Ola Homeless Resource Center, Wailuku Elementary school, Maui Community Correctional Center and the administrative staffs of MEO and Head Start.



A Head Start aide makes sure that each child is safely on board before the bus moves on to its next stop. MEO transportation helps insure greater classroom attendance and increased family participation.



All dressed up and ready to go. Children from a Head Start Center visit the office.



Head Start offers valuable parent training. In this class a parent learns how to perform infant CPR.

literacy efforts after they leave Head Start. Head Start is the recipient of funds from "Reading is Fundamental" and through the Mellam Foundation "Family Raising A Reader," to provide books for families to use and keep. These programs also enhance our libraries in the individual centers.

This year, the federal government required programs to collect Child Outcomes in at least 13 indicators of each child's development. MEO Head Start will exceed this goal and collect outcomes in all 50 indicators. The information is collected by the teaching staff at least three times a year and recorded to assure that children are developing appropriately for their age and that Head Start is making a difference in the children's development. Our center staff collects and documents the results in a computer program. The program charts the progress and lets the administration know if and where we need to concentrate training.

Head Start responded to a proposal to use the Hawaii State Pre-Plus facility for an expansion site. The MEO proposal was granted the award. Head Start hopes to have the facility in place and offering services to 17 additional families in the fall of 2002.

ANNUALLY, THE HEAD START POLICY COUNCIL (elected leaders from every center as well as community representatives) uses the federal monitoring tool, PRISM-Program Review Instrument for Systems Monitoring, to conduct a Self-Assessment. This is an educational process as parents get to see centers other than the one their child attends, and they begin to understand the comprehensive nature and quality orientation of the entire Head Start program. As in years past, there were no negative findings in the program assessment, but there were many positive comments.

ALONG WITH THE SELF-ASSESSMENT all parents complete a Parent Survey at the end of the school year. These are compiled and shared with the MEO Administration as well as all Head Start staff. It is a confirmation that Head Start does make a difference. A common remark from parents is that "If it wasn't for Head Start, my child wouldn't be ready for kindergarten." Others say, "I feel that Head Start is a wonderful program that not only caters to my child but the whole family."



I love my job! MEO Head Start Director Lyn McNeff gets the best gift of all from a happy child.

Community Services specializes in outreach and referrals, advocacy, support services, case management, job development, pre-employment training, career development and homemaker services.

C A S E M A N A G E M E N T. This year MEO's Community Services Case Managers provided comprehensive case management to 51 low-income persons/families, 54 immigrants, 37 migrant farmworkers and 38 seniors age 55 and over.

Case management is a five-step process designed to help a family or individual become fully self-sufficient. It consists of an intensive process including assessment, problem identification, service planning, implementation, and evaluation. The case management process is a continuous process that assesses all members of the family. Staffs on Maui, Molokai and Lanai provide case management, pre-employment and life skills training, referrals, and consumer education to low-income residents of Maui County.

H O M E L E S S P R O G R A M S. The Community Service Department administers the Maui County Emergency Rental Program. The program assists at-risk and/or homeless residents to obtain long term housing, thus preventing them from becoming homeless. The program provides shelter/housing assistance to help avert imminent eviction, to shelter participants in temporary housing at short-term facilities, or to alleviate the emergency shelter needs of those without any place to live. In addition, the program provides emergency assistance to individuals facing utility disconnection.

This year we provided 278 individuals with rent or utility assistance. The entire grant of \$82,000 was exhausted within the first 6 months of the program year. The demand for housing assistance is so great that we currently have a pending list of 265 at risk/homeless families. With the lack of affordable housing in Maui County, we see this as a serious and growing problem in the months ahead.

S E N I O R S E R V I C E S. As a result of activities undertaken by Community Services, seniors are enjoying better physical, mental and social activities. Joining our family of 38 senior clubs this year was the ILWU Central Maui Pensioners club, the Maui Okinawa Kenjin Kai Club and the Lahaina

Hongwanji Craft Club. Overall, Community Services provided assistance to over 1,500 seniors through our network of affiliated clubs.

In addition, MEO continues to work very closely with the Department of Human Services and the Office on Aging to provide homemaker, shopping, yard work, and laundry services to disabled and frail elderly residents throughout the County of Maui. This program has enabled 273 disabled and aged individuals to maintain an independent, safe and sanitary lifestyle. One particular client in the program is so grateful for the program.

She is 85 years old, suffers from severe arthritis, diabetes, and a fractured hip. She is able to move around however, very slowly. Her children did not have the time to care for her and could not afford a live-in nurse; therefore they felt that the only alternative was to admit her to a nursing home. She was so distraught and felt that if she moved she would die. The Chore Service program has enabled her to live in the privacy of her own home. She receives weekly housecleaning services and yard service. As a result, she is a happy senior who is independent.

S E N I O R " R E D C A R D " D I S C O U N T. MEO contacts local merchants and businesses to see if they are interested in participating in the Red Card senior discount program. To date 120 outlets on Maui, Molokai and Lanai are active participants, offering discounts to seniors 60 years of age and over. Discounts range from waiving the 4% sales tax at many stores and businesses to 10%-15% discounts at restaurants and drug stores. Seniors continue to enroll at a brisk rate for this service.

E M E R G E N C Y N E E D S A S S I S T A N C E. The Hawaii Community Foundation has awarded six grants to MEO to provide emergency assistance to needy individuals who are eligible and meet the minimum requirements set forth by the donor. This year, MEO assisted 52 needy individuals who received assistance for one or more of the following needs: Food Vouchers, Clothing, Dental, Medication, Transportation, Utilities, Insurance, Work Tools and Child Care. One client wrote a letter to MEO describing how MEO's assistance in the purchase of a walker not only allowed him to get around easier, he now became aware that someone (the MEO family) really cared. As a result, he started caring more about his health and started to question the doctor and pay greater attention to his health conditions.



Helping a client begins with a comprehensive interview and a preliminary determination of need. MEO works with the entire family to help them move onto the path of self-sufficiency.



MEO now has a network of 38 senior clubs throughout Maui County. Overall, Community Services provided assistance to over 1500 seniors through our network of affiliated clubs.



Sandy Baz (L), MEO's Deputy Director, congratulates Supervising Case Manager Cal Parra upon his selection as the 2002 Social Worker of the Year by the Hawaii Chapter of the National Association of Social Workers. Parra served as a disaster mental health social worker supporting Red Cross efforts to assist New York City police, fire and emergency services personnel following the attacks of September 11.

Our employment and training programs are committed to providing quality client-focused service to address the basic and developmental needs of the low-income population.

WIA 167 MIGRANT SEASONAL FARMWORKER PROGRAM. This statewide employment and training program assists farmworker families with cultural and family strengthening, language enhancement, job development and career training, employment and job retention and vocational support and case management. This year, we implemented a successful program that serviced 145 low-income seasonal farmworkers. Of the 145 farmworkers served, 50 received vocational training, 15 received health referrals, 95 received financial assistance and most important, 80 became economically self-sufficient.

OFFICE OF COMMUNITY SERVICES EMPLOYMENT AND TRAINING. The Community Services case managers increased the quality of life of 54 immigrants and 87 unemployed/underemployed individuals through coordinated case management and job placement. As a result, 40 immigrants

obtained full-time work and 41 unemployed/underemployed individuals needing employment got good jobs.

SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM

(SCSEP). As a result of the SCSEP training program, seniors are gaining work experience, mental and physical activity and income. Overall, SCSEP provided 39 seniors with work experience and of the 39 seniors, 8 seniors were placed into unsubsidized employment.

MAUI-T-O-WORK (MTW). Due to Welfare Reform, many Maui County residents have reached their 5-year limit on receiving welfare benefits, beginning in December of 2001. The MEO Maui-to-Work Program that began in October 1999 administers a federally funded competitive grant through



A teacher instructs a Senior Community Services Employment Program class. As a result of the SCSEP training program, seniors are gaining work experience, mental and physical activity and income.

the U.S. Department of Labor to assist these clients. A two and a half year grant extension was awarded in March of 2002 bringing this program to completion in late 2004. The goal of the program is to place 168 of 300 clients into unsubsidized employment. As the program year closed in June 2002, Maui-to-Work had 251 participants with 135 placed in unsubsidized employment.

A second goal of the program is to ensure that individuals placed keep their jobs for at least six months. The program also assists the client by furthering opportunities through job progression (being promoted) and better paying jobs leading to self-sufficiency. The program provides case management, supportive counseling, employment counseling, job readiness training, pre-employment training, support services, job placement, post-employment training and services and long-term job retention services. Maui-to-Work serves the entire County of Maui.

The Maui-to-Work program includes extensive partnerships with various non-profit agencies, the Hawai'i Department of Human Services, Maui Community College, Hui Malama Learning Center, the State of Hawai'i's Child Support Enforcement Agency, Family Court and the State of Hawai'i's Adult Probation Department.



Julia Aviles in her new job as a Data Entry Sales Representative for Maui Chemical and Paper. She successfully completed the Maui-to-Work program.



Maui-to-Work clients are helped with job readiness training. Here a class learns how to complete a job application. Later they will learn how to prepare for a successful job interview.



Debbie Kamalii, Maui-to-Work project administrator, explains program procedures and outlines service goals for the MTW project. The project has 251 participants and has placed 135 in unsubsidized employment.

Households with newly installed solar systems generated the greatest savings for low-income families. Low-income home energy assistance helped 705 individuals and families throughout Maui County.

WEATHERIZATION ASSISTANCE PROGRAM (WAP). Maui Economic

Opportunity's WAP program installed 36 energy saving devices (electric timers, heater jackets, solar systems) which exceeded the program's annual goal by 16%. Twenty-nine families received an energy saving device in their homes. Of those 29 families, 13 received solar systems, which contributed to a reduction in use of 9,227 kilowatts, saving participants a combined total \$1,905 off their utility bills in just six-months of operation. MEO also provided 36 clients with an energy audit of their homes.

LOW-INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP). This

year, the eligibility qualifying period took place in June and provided assistance to 705 individuals and families throughout Maui County. While program enrollment is available to low-income families for only one month a year, it provides critical assistance to participants who then may qualify for Energy Crisis Intervention (ECI) or an Energy Credit from the utility company. Energy Crisis participants received assistance by having their electricity remain active, or by having service restored after termination. Energy credit participants receive an amount of money, equally distributed throughout the state, that is credited to their electric or gas account.



MEO Energy Educator Fred Baisa (R) helps Mr. and Mrs. Vaile complete an application for a solar hot water system. This year, 13 families received solar systems through the WAP program, reducing electricity use by 9,227 kilowatts and saving participants a combined total \$1,905 off their utility bills in just six months.

Hispanics now comprise 10% of Maui County. This population continues the immigrant story of Maui; bringing new and exciting economic, cultural and intellectual resources to our diverse island population.

W. K. KELLOGG FOUNDATION. As a result of activities undertaken by Enlace Hispano, 234 individuals and families of the Maui Hispanic community are now well informed about services available at MEO and other agencies within the community. Those services include employment search, social security (retirement benefits and assistance), legal services (criminal, civil and immigration issues), obtaining a Hawaii drivers license, food assistance, translation and referrals to ESL classes and GED classes, referrals to financial institutions for loans and financial and investment education, and home ownership. As a part of Enlace Hispano's effort to identify leaders in the Hispanic community, six advocacy and educational community meetings were held, including an educational meeting with Maui County Mayor James "Kimo" Apana.

Another activity of Enlace Hispano has been to provide easier access to services for the Hispanic community in concentrated areas such as West Maui. Enlace Hispano opened its doors on August 1 to a satellite office in Lahaina. The satellite office offers services every Tuesday and Thursday from 9:30 a.m. to 2:30 p.m.

PROJECT MOST. This program provided education for 38 Hispanic individuals and families through trainings and workshops to address the different issues facing Hispanic families on Maui. Speakers were featured every week on health, nutrition, education, school, financial planning, employ-



Bety Bocanegra speaks out at a community meeting designed to educate elected officials about the Hispanic community on Maui.

ENLACE HISPANO (HISPANIC LINK)

ment and legal issues such as INS, taxes, DUI's and drivers licenses. Classes were also given on CPR and First Aid in Spanish. The program provided childcare services, transportation, and food and beverages every week. The program motivated families by offering different kinds of incentives, a certificate of completion and a graduation ceremony.

IMMIGRANTS HELP PROJECT (I-HELP). The Maui Hispanic community was hit hard by September 11th since hotels and restaurants are the main employers of the Hispanic populace. Like many others, Hispanics were laid off and later re-hired with less pay because the tourism

industry suffered severely

in Hawaii. MEO Enlace

Hispano received \$30,000 from the Hawaii

Community Foundation in special funding for immigrants called

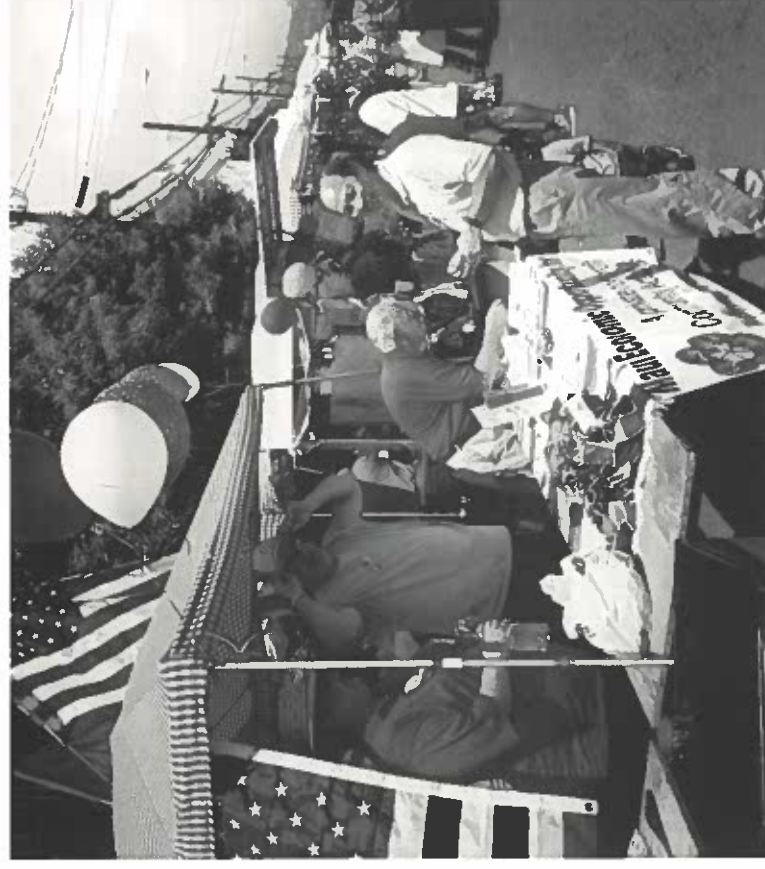
Immigrants Help Project (I-HELP). This project provided help to

Hispanics who either lost their employment or their work hours were cut due to the events of

September 11th. Benefit levels were capped at \$300 per individual or \$500 per family. During the year, 55

individuals/families were assisted with rental assistance, food vouchers and utilities assistance from the program.

SOMOS AMIGOS (WE ARE FRIENDS) STREET FESTIVAL Enlace Hispano, in partnership with the Portuguese community, the County of Maui and other agencies, has created the Somos Amigos Street Festival, which celebrates the history and heritage of the Hispanic and Portuguese cultures on Maui and brings the opportunity for the local community to learn more about Hispanics and their respective customs and traditions. This year saw the Second Annual Somos Amigos Street Festival, and attendance at the festival was over 3,000 people. Many people commented that it was an event that brought the community together at a particularly important moment.



The MEO Enlace Hispano booth was a great hit at the annual Somos Amigos Festival. More than 3,000 people attended this year's event, which brings the opportunity for the local community to learn more about Hispanics and their customs and traditions.

REINTEGRATION

This initiative is based on the core value that these are people who are members of our 'ohana; our brothers, sisters, fathers, mothers, sons, daughters, aunts and uncles and it is our commitment to help them succeed.

BEING EMPOWERED AND SAFE TOGETHER (BEST). Maui Economic

Opportunity, Inc. initiated reintegration activities in January 1999, in cooperation with the Maui Community Correctional Center, and the County of Maui, to address the issue of a "revolving door" among those who are incarcerated. Thus began a two-year community action planning process, including several well-attended community forums, that has resulted in a three year, \$2 million federal grant to the State of Hawai'i Department of Public Safety for a Maui Community Reintegration Program. MEO is the community partner charged with administering this grant.

Beginning with that initial discussion, by July 1, 2001, MEO sponsored a major community event generating multiple discussions and initiatives, secured an \$80,000 planning grant from the County of Maui, and began the formal process of developing a program plan. Partner meetings were held with community agencies. A written 4-year Community Reintegration strategic plan is in place. An accompanying implementation plan is completed. The plan is used as the basis for discussion of future funding, proposal solicitation and idea development.

Inmates participated in community events on panels, through entertainment and by display of art. A Mentor Manual has been created and

informal mentoring with inmates takes place. A strong faith-based community involvement in mentoring has been identified. The world-renowned Pacific Institute and its founder, Lou Tice, has created a training video and audiotape of the BEST curriculum on-site in Maui with prison participants. A training of trainer's session is scheduled for early 2003. Pre-employment training of men and women prisoners is proceeding three times a week on a regularly scheduled basis.

The next step is to negotiate the terms of the grant award with the Hawai'i PSD, hire staff, and implement the program. MEO is designated by the Department of Public Safety as the community agency to carry out the Reintegration Program in partnership with them. Our long-range outcome is the successful reentry of former inmates to the Maui community.



Lou Tice, founder and CEO of The Pacific Institute came to Maui and taped a specific Maui-based reintegration curriculum for the BEST program. Inmates from the Maui Community Correctional Center were participants, and Maui Community College and AKAKU Community Television provided studio space and crews for the event.

478
7078L
NET including
expenses

MEO Business Development Corporation has loaned nearly \$1.2 million to low-income entrepreneurs to start or expand their businesses.

During the past year the Microenterprise Project of Maui Economic Opportunity expanded its service area to include the Big Island of Hawai'i. An office was opened in Hilo in January and a month later one was opened in Kona. Also, during this last year a second Loan Fund Manager was added to the Kaua'i office to assist in the loan process and a second Loan Fund Manager was added to the Maui office. All new employees have been certified as FastTrac trainers so they can teach business training classes in their areas.

In order to handle the increased activity a Project Clerk was hired in the Maui office to coordinate loan documents, promulgate requisitions for supplies, travel and other needs, and keep communication flowing. All offices were hooked up with Digital Subscriber Lines (DSL phone lines) so they can access the MEO network for e-mail and loan data information. In doing this we have significantly reduced the time it takes to award loans once they are approved.

We have continued staff training to provide better service, improved our Operations Manual procedures to reduce delinquencies and defaults, and made changes in our interaction with the Fiscal Department for a better lending process. We conducted a survey of our clients to see if our service was satisfactory. The results showed we are doing a good job of serving our clients and that we make an important impact in the community.



Maui County Councilmember Alan Arakawa presents a resolution from the Maui County Council honoring Barry Gay, MEO Business Development Corporation CEO, upon his selection by the U.S. Small Business Administration as Hawai'i's Home-Based Business Advocate of the Year.

MICROLENDING. MEO Business Development Corporation continues to change lives by providing capital for entrepreneurs to start or expand their small businesses. By loaning over \$266,000 in the recent period we helped 26 businesses get started and another 30 to expand ongoing enterprises. The really important outcome is the 132 jobs we helped to create and retain by doing those loans. Since we began we have loaned nearly \$1.2 million to low-income entrepreneurs.

ENTREPRENEURIAL EDUCATION. We continue to do outreach and provide education and technical assistance everywhere we have an office. It is the nature of our personalized technical assistance that separates us from the traditional lenders and it is the business education classes that enhances the quality of the entrepreneurial community and reduces business failures statewide.

GOVERNMENT AND BUSINESS SUPPORT. The partnerships we have formed with government and community businesses are vital to our Microenterprise Project and we are grateful for their support. The County of Maui Office of Economic Development, the Mayor's Office and the Maui County Council make Maui Microenterprise possible; the State of Hawai'i Office of Community Services helps with Maui County and makes Kaua'i Micro possible, and the U.S. Small Business Administration makes Big Island Microenterprise possible, also helping with Kauai and Maui counties. The Bank of Hawaii continues to provide loan funds statewide and support MEO-BDC with grants to make our program even better. We thank everyone for their support and involvement.



Dan Flavin, MEO-BDC staff member (back to camera) surveys an evening FastTrac business education class at MEO. Students learn how to write a business plan, financial planning, marketing and other skills to assist them in their business efforts.



Barry Gay, (L), presents a microenterprise business loan to Christine Nonnenmacher as Jo Ann Inamasu, Economic Development Specialist, Maui County Office of Economic Development looks on. With this loan MEO BDC has loaned nearly \$1.2 million to low-income entrepreneurs.

The mission of YouthBank is to assist at-risk Maui youth to complete high school and to progress to college or a meaningful career.

The MEO YouthBank program reaches out to youth who are the hardest to reach and the most at risk of making bad choices that will haunt them for lifetime. Among them are native Hawaiian youth and youth in public housing who feel disenfranchised and alienated from traditional youth programs and do not participate in after-school activities.

PROGRAM ACTIVITY HIGHLIGHTS

- Entrepreneurial training
- Drug, tobacco, and alcohol prevention and education
- Job skill training
- Job readiness training-dress, resume, interviewing skills
- Self-improvement and personal development
- Service to seniors and others through numerous projects
- Environmental enhancement of community parks
- Recreational opportunities linked to character development

PROGRAM SERVICES. YouthBank conducts a year-round program for both in-school and out-of-school youth. The strategies are varied and include after-school educational classes at the MEO Family Center, structured outdoor activities, paid work experiences in the community, volunteer opportunities, skills building, and supportive services for youth

AMERICORPS. Another facet of YouthBank is the AmeriCorps program of environmental service. The program currently has 16 participants enrolled who are involved in a variety of community projects such as planting native Hawaiian plants, removing invasive species and fencing out predator animals to protect endangered species and preserve valuable watershed. Participants receive a small living allowance and at the conclusion of their service receive an educational award worth \$4,300 that may be applied to a college of their choice. A number of participants have gone on to full time jobs with the Nature Conservancy and with Haleakala National Park.



Michael Zabate (L) volunteers to teach a YouthBank participant how to build a wall. Working on such projects is one way YouthBank teaches self-worth and self-reliance.



A YouthBank AmeriCorps member spends time learning from Maui seniors. Activities such as these carry wisdom across the generations.



Enoka Kanofo learns how to save a life with CPR training. YouthBank participants learn these and other first aid skills that help them get jobs in parks and recreation.



Eric Florez is learning entrepreneurial skills by making and selling Spam Musubi.



Luana Sedeno (L) gives a helping hand to Uila Aka as they complete their YouthBank time sheets. Participants are required to document their time and learn how to complete other work related paperwork.



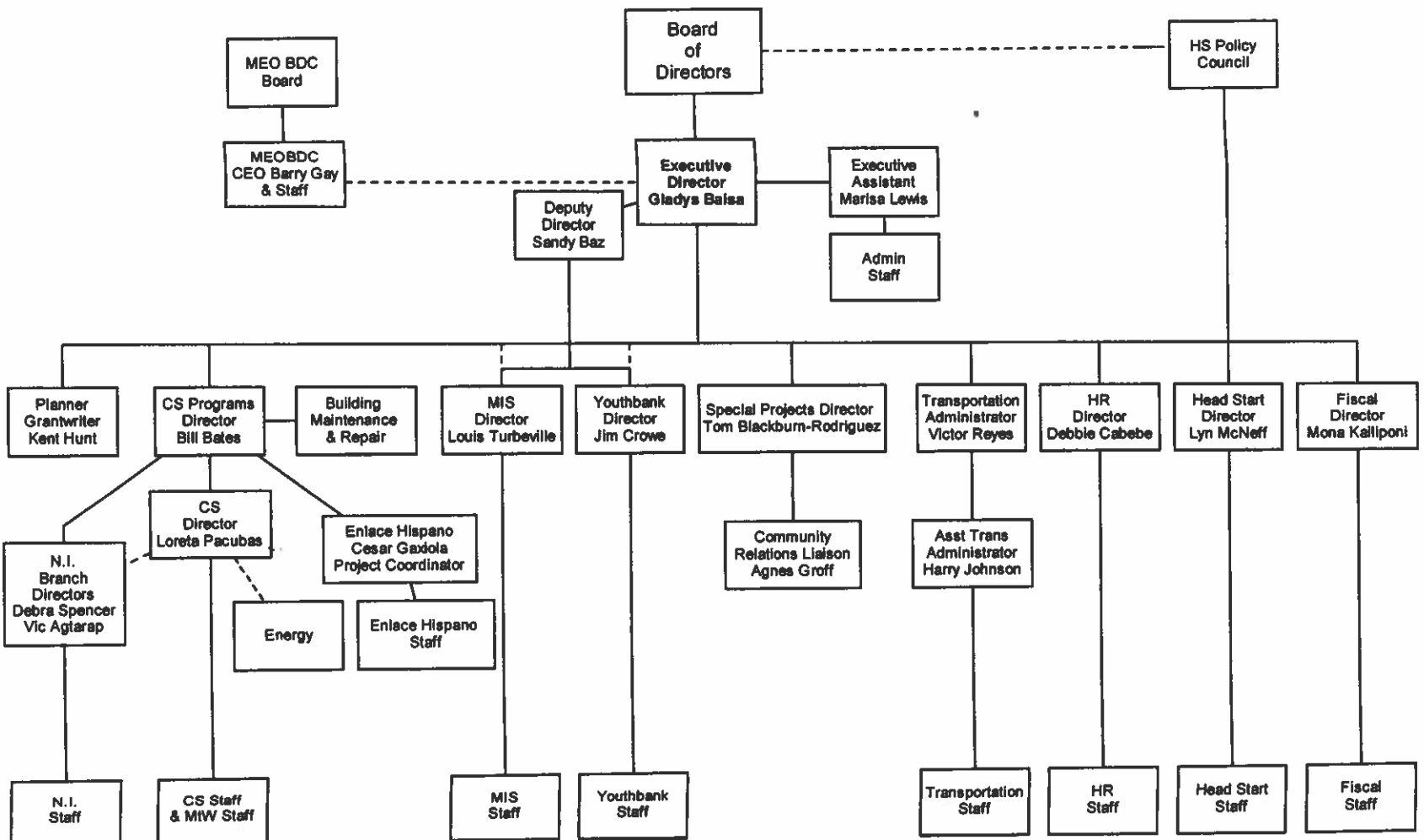
Donna Borge, YouthBank Program Assistant (K), shares a smile with Leialoha Kahalehoe at the YouthBank graduation ceremonies. This event is held each summer and brings the entire family together to share in their children's accomplishments.



Duke Sevilla, YouthBank Program Coordinator, leads an orientation for program participants.

GRANTS		
1. STATE GRANTS IN AID	TRANSPORTATION FOR NON-EMERGENCY MEDICAL SERVICES	150,000
	TRANSPORTATION FUEL/GASOLINE	30,000
2. STATE OCS GRANTS	CSBG - FEDERAL	398,588
	TRANSPORTATION	230,000
	AMERICORPS ACHIEVE HAWAII - FEDERAL	145,401
	EMPLOYMENT CORE SERVICES	130,000
	WEATHERIZATION ASSISTANCE PROGRAM - FEDERAL	59,135
	EMPLOYMENT CORE SERVICES FOR IMMIGRANTS	55,500
	HEAD START	35,000
3. OTHER STATE GRANTS	HEAD START - HOUSING AND COMMUNITY DEV. CORP OF HAWAII	177,000
	HOUSING AND COMMUNITY DEV. CORP OF HAWAII - THE EAGLE FUND	142,792
	CHORE SERVICE - TITLE II	101,658
	MEO YOUTH BANK - DEPT OF HAWAIIAN HOME LANDS	97,000
	ELIGIBLE TRAINING PROVIDER	20,000
4. COUNTY OF MAUI GRANTS	TRANSPORTATION	2,421,518
	HAWAII EMERGENCY LAULIMA PARTNERSHIP	1,516,300
	TRANSPORTATION VEHICLE PURCHASES	672,000
	TRANSPORTATION - FOR PERSONS WITH DISABILITIES	360,200
	HEAD START AFTER SCHOOL CARE	182,500
	YOUTHBANK PROGRAM	141,000
	COUNTY SUMMER PRESCHOOL PROGRAM	92,000
	COUNTY CHORE SERVICE - MCCOA	84,500
	REINTEGRATION PROJECT	80,000
	EMERGENCY RENTAL HOUSING ASSISTANCE	80,000
	NA KOHO PROGRAM	4,300
5. FEDERAL GRANTS	MAUI TO WORK	2,660,000
	HEAD START	1,772,101
	TRANSPORTATION - ISTE-A-FTA - RELOCATION CAPITAL IMPROVEMENT GRANT	1,240,000
	HEAD START IN-KIND MATCH	373,479
	NATIONAL FARMWORKER JOBS PROGRAM	251,608
	NATIONAL FARMWORKER JOBS PROGRAM - YOUTH	200,000
	SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM	152,030
	TRANSPORTATION - SECTION 18 (FTA)	150,400
	MAUI OHANA STRENGTHENING PROGRAM	93,000
	YOUTHBANK MCC KAU'INA PROGRAM	80,000
	NATIONAL FARMWORKER JOBS PROGRAM - LA COOPERATIVA HOUSING	50,000
	SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM - IN-KIND MATCH	16,892
	LIHEAP - FEDERAL	7,019
	FEMA - EMERGENCY FOOD & ASSISTANCE	2,613
6. PRIVATE FOUNDATION GRANTS	W. K. KELLOGG FOUNDATION - HISPANIC LINK	199,345
	HAWAII COMMUNITY FOUNDATION	149,700
	FREE TO GROW - ROBERT WOOD JOHNSON/DUKE FOUNDATIONS	145,000
	A & B FOUNDATION	60,000
	HEAD START - BLUEPRINT FOR CHANGE	8,000
	HAWAII HOTEL INDUSTRY	5,000
	CHRISTIAN LASSEN ALOHA FOUNDATION	705
7. VENTURE PROJECTS	MEO ADMINISTRATIVE AND FINANCIAL SERVICES	385,791
	MEO CONSULTING SERVICES	2,500
8. MEO OTHER PROJECTS	OTHER TRANSPORTATION PROGRAMS	874,000
	MISCELLANEOUS FUND RAISING ACTIVITIES AND COMMUNITY DONATIONS	170,000
	TOTAL FUNDING	\$16,275,575

MEO, Inc. Organizational Chart



COMMUNITY SERVICES PROGRAMS: Senior Clubs, Red Card Program, Legal Services, Outreach & Referral, Chore Services, Employment & Training for the Low Income, Homeless Programs, Surplus Food, National Farmworker Jobs Program, Maui-To-Work, Employment & Training for Immigrants, Enlace Hispano, Reintegration.

ENERGY PROGRAMS: Weatherization Assistance Program, Low Income Energy Assistance Program.

NEW FACILITIES DEVELOPMENT: Transportation Baseyard Relocation Project, Infant Care Center at J. Walter Cameron Center

HEAD START PROGRAM: Head Start classes on Maui, Moloka'i, and Lana'i

MEO BUSINESS DEVELOPMENT CORPORATION: Microenterprise loans, business development and education on Maui, Moloka'i, Kaua'i, and Hawai'i.

MEO CONSULTING: Fee for services in Administration, Fiscal, Personnel, Board Training, Board Planning, Strategic Planning, and other specialized training.

TRANSPORTATION SERVICES: Operations on Maui, Moloka'i, and Lana'i.

YOUTHBANK AmeriCorps, National Farmworker Jobs Program, Kamalama Youth Program, Office of Hawai'iian Affairs, Department of Hawai'iian Homelands.

SENIOR STAFF



Gladys Baisa
Executive Director



Sandy Baz
Deputy Director



Tom Blackburn-Rodriguez
Special Projects Director



Mona Kailiponi
Finance Director



Debbie Cabebe
Human Resources Director



Steven Kealoha
Operations Manager



Bill Bates
Community Programs Director



Loretta Pacubas
Community Services Director



Louis Turbeville
Management Information Systems Director



Victor Reyes
Transportation Administrator



Lyn McNeff
Head Start Director



Jim Crowe
YouthBank Director



Barry Gay
CEO
MEO Business Development Corp.



Agnes Groff
Community Relations Liaison



Ken Hunt
Planner/Grant Writer

Debra Spencer
Moloka'i Branch Director



Victor Agtarap
Office Manager,
Lana'i



Marisa Lewis
Executive Assistant

ACTIVITIES



MEO Executive Director Gladys Baisa celebrates the anniversary of her 21st birthday.



Be careful, be very careful, when you visit Community Services during the Halloween Costume Contest.



It's the 60's all over again (did I say that already) at MEO's Spirit Week. Who's "That Girl" behind Mona Kailiponi, our Fiscal Director, who's dressed in her tie-dyed T-shirt?



Bill Bates, Community Programs Director, and Ken Hunt, Planner/Grantwriter, decide that three heads are better than two while selling cabbage at the MEO Annual Garage Sale.



Chestnuts roasting on an open fire, Yuletide carols being sung by a choir, folks dressed up like...it must be Christmas at MEO!



MEO Board members Rhonda Lincoln (L.), Jeff Kuwada, Mary-Monden and Beatrice Kahanu join in a board/staff retreat activity.

SENIOR ACTIVITIES



After a great meal a little dancing is just the thing to start things off.



MEO Transportation makes sure that everyone comes to the party.



Senior activities included a fashion show at MEO. Traditional Filipino dancing was included as part of the festivities.



What's an Aloha Party without great local entertainment? All the way from Lahaina this group is tops.



This year's Aloha Party was the biggest ever held in the history of MEO. Congratulations to the seniors who did such a great job organizing the event.



Every year on Valentine's Day MEO celebrates our volunteers. Our seniors continue to serve the community and we are very thankful for all they do.

MEO

MEO, Inc.
99 Mahalani Street • Wailuku, Maui, Hawai'i 96793
(808) 249-2990 • FAX: (808) 249-2991

Office Hours:
7:45 a.m. to 4:30 p.m. • Monday through Friday

HARRY & JEANETTE WEINBERG FAMILY CENTER	249-2990
99 Mahalani Street • Wailuku, HI 96793	
Community Services, Employment & Training.....	249-2970
Fax.....	249-2971
Enlace Hispano.....	249-2993
Head Start.....	249-2998
Fax.....	249-2989
MEO Business Development Corporation (MEO BDC).....	249-2990
Fax.....	249-2991
Transportation.....	877-7651
Fax.....	871-2171
YouthBank.....	873-3101
Fax.....	873-3103

BRANCH OFFICES

Hana	248-8282
Hana Neighborhood Center • Uakea Rd • Box 67 • Hana, HI 96713	
Office Hours: 7:45 a.m. - 2:30 p.m. Monday - Friday	
Lana'i (Lana'i City)	565-6665
1144 Ilima Ave., Suite 102 • P.O. Box 630068 • Lana'i City, HI 96763	
Office Hours: 7:45 a.m. - 4:30 p.m. Monday - Friday	
Fax.....	565-6665
Moloka'i (Kaunakakai)	553-3216
380 Kolapa Place • P.O. Box 667 • Kaunakakai, HI 96748	
Office Hours: 7:45 a.m. - 4:30 p.m. Monday - Friday	
Fax.....	553-3776
Moloka'i Head Start	553-9805
380 Kolapa Place • P.O. Box 667 • Kaunakakai, HI 96748	
Office Hours: 7:30 a.m. - 3:00 p.m. Monday - Friday	
Fax.....	553-3776
Kaua'i MEO BDC	635-6577
Larry Dressler	
4374 Kukui Grove, Suite 202 • P.O. Box 2340 • Lihue, HI 96766	
Office Hours: 7:45 a.m. - 4:30 p.m. Monday - Friday	
Fax.....	245-3031