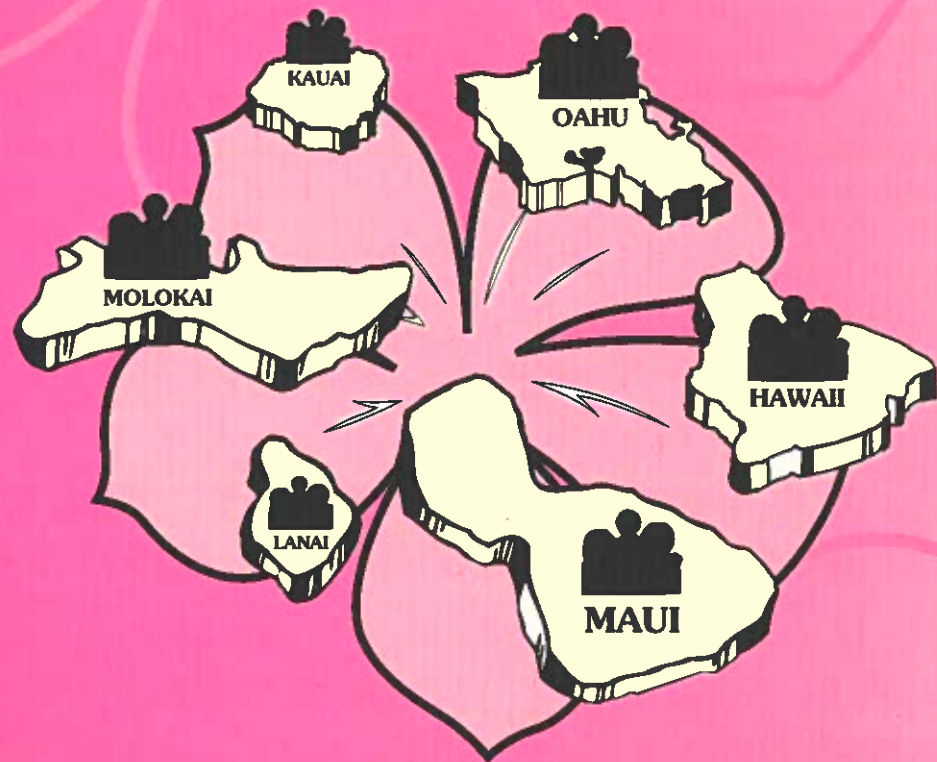
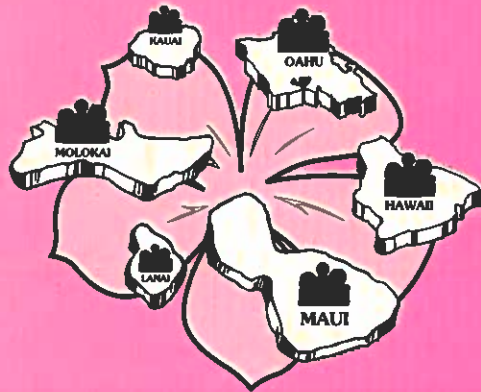


1965 - 1996

*Maui Economic Opportunity, Inc.*



**"Helping People Help Themselves"**

**Annual Report**  
*July 1995 - June 1996*

**In Loving Memory  
Lucille DeMello  
April 4, 1910 - June 24, 1996**

**My Friend**

My friend you have always  
been there like a friend  
I have seen it all with a  
friend  
Someone will cherish  
till the end.

Close to me no matter how  
far you'd be  
I can feel you close to me  
You're my love, and  
my dearest friend

The angels may take me someday  
then I'll just have one thing  
to say  
Dear Lord I pray, that you  
will send an angel to  
watch my friend.

But just for now  
let's enjoy the simple things  
while we are walking hand in hand  
I'll depend on you  
my friend

While we are walking  
hand in hand  
I'll depend on you  
my friend

*Larry and Shirley Pavao Carinio*



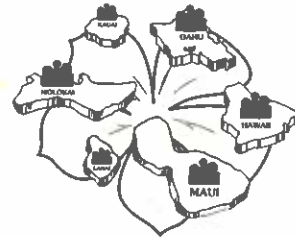
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MEO Inc., a private, non-profit community action agency, was chartered on March 22, 1965 by Federal mandate, under the Economic Opportunity Act of 1964, sometimes referred to as "The War on Poverty Act." The agency is currently celebrating its 31st year of providing an enormous array of services annually to over 19,000 elderly, low-income individuals and families, children, immigrants, and the general public throughout Maui County.

MEO has offices throughout Maui at Kahului, Lahaina, and Hana, Lana'i at Lana'i City, and in Kaunakakai on Moloka'i, with a staff of over 250 employees and a current budget of nearly \$6 million derived from Federal, State, County and private funds. MEO's funding level continues to grow in spite of consistent cuts from Federal and State funding sources by utilizing available resources and maximizing the efforts of a creative and committed staff.

MEO manages 29 programs which include Head Start for children 3-5 years old who meet the Federal income guidelines. Bus, van, wheelchair and gurney transportation is provided to elderly, children, persons with disabilities for medical, social, educational, health and recreational purposes. Chore Services is provided for people unable to attend

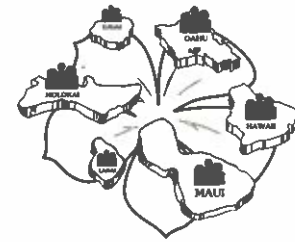


**MAUI ECONOMIC OPPORTUNITY**

to their own personal and household needs. Our Community Service Department administers three emergency Homeless Programs and six grants from the Hawai'i Community Foundation designed specifically for adults over 50, or people of Hawaiian ancestry or children with medical/health needs and/or individuals with mental health conditions. MEO also works with

people who are desirous to become self-reliant and eventually self-sufficient from government assistance. Employment and training for the elderly, migrant and seasonal farm workers and those who wish to become socially and economically self-sufficient is a responsibility of MEO as well. We provide energy conservation information, surplus food distribution, legal services and professional/affordable counseling services to the needy. In the area of economic development, MEO's ventures include: auto care, a senior herb growing project, the MEO Maids (cleaning business) and a micro-enterprise project which is under development.

MEO's motto is, "Helping People Help Themselves." We encourage all those interested individuals and families to inquire about our services at one of our office locations.



**MAUI ECONOMIC OPPORTUNITY**

P.O. Box 2122  
Kahului, Hawaii 96732  
Telephone: 808-871-9591  
Fax: 808-871-2426



Beatrice Kahanu  
Board President

Dear Friends and Supporters,

On behalf of the Board of Directors of Maui Economic Opportunity, Inc., I extend a sincere "Mahalo" for your support and confidence in these challenging times. Budget cuts, welfare reform, unemployment and many problems affecting the elderly and disadvantaged have not made it easy to maintain the quality and service that MEO has always been credited for.

Under the strong leadership of the Executive Director, Gladys Baisa, Don Medeiros, Bill Bates and a dedicated staff, MEO continues to meet the challenges and provide the services for the low-income, elderly, persons with disabilities, and other disadvantaged residents.

The MEO-Cameron Center move is progressing; the relocation will be accessible to MEO's clients and provide for a much needed and improved facility.

The move of MEO transportation baseyard to Puunene Airport is progressing. MEO received an outstanding award for transportation, receiving the 1996 Community Transportation Association of America's Most Outstanding Rural Transportation System Award.

A new Head Start facility at the new elementary school in Kihei and another at the Luana Gardens will be forthcoming.

The Venture Program is developing into a means of providing support for the maintenance of services and encouraging the micro enterprise. A new position, Economic Development Director, was established.

The Board of Directors continues to give full support to the Director and staff, and extends a warm aloha for their cooperation. The continued support of Mayor Linda Crockett Lingle, the members of the Maui County Council, the State Legislature and the many dedicated volunteers is greatly appreciated.

Me Kealoha Pumehana,

Beatrice Kahanu  
President

## Board of Directors (as of June 30, 1996)

### Public Sector

Maui Councilmember James "Kimo" Apana  
 Stephanie Aveiro, representing Mayor Linda Crockett Lingle  
 Maui Councilmember Patrick Kawano  
 Maui Councilmember Robert Monden  
 Maui Councilmember Tom Morrow  
 Maui Councilmember Dennis Nakamura  
 John Perreira, Jr., representing U.S. Senator Daniel Akaka  
 Bill Wong, Vice-President, representing Speaker of the House Joseph M. Souki

### Resident Sector

Dean Fujii, Molokai Community Action Council  
 Glenn Fujimoto, Molokai Community Action Council  
 Beatrice Kahanu, President, East Maui Seniors  
 David Lawrence, IMUA Rehab  
 Sue Kaneshina, Central Maui Seniors  
 Lawrence Minami, West Maui Seniors  
 Gerald Rabaino, Lanai Area Council  
 Theodora Sibayan, Head Start Policy Council

### Private Sector

Artemio Baxa, Maui Filipino Community Council  
 Dolores Bio, Maui Puerto Rican Association  
 Rose Marie Duey, Alu Like  
 Kelsey Kawano, Maui Bar Association  
 Brian Klaschka, Sec./Treas., Salvation Army  
 Wendy Munetake, Kaanapali Beach Hotel  
 Roger Taddol, ILWU  
 Jim Whitehead, Maui Contractor's Association

## 31st Annual Board Installation Banquet

The Red Dragon Room of the Maui Beach Hotel set the stage for the 31st Annual MEO Board Installation Banquet attended by over 150 members of the "MEO Ohana". Emcee Gladys Baisa, MEO Executive Director, introduced the members of the audience by mentioning the many groups involved in MEO, including staff, Board Members, former Board President, senior clubs, other helping agencies, elected officials, community volunteers, and business associates. Following a welcome by Board President, Beatrice Kahanu, the invocation was done by MEO Board Member Lawrence Minami. Mr. Minami also asked for a moment of silence in memory of very recently deceased MEO volunteer, Lucille DeMello.

Attendees enjoyed a traditional Chinese buffet dinner while entertained by the mellow and pleasing music of senior pianist, David Silverio.

Asking the rhetorical question "What would Maui be like without MEO?" keynote speaker, Mayor Linda Crockett Lingle spoke of the many cooperative efforts that MEO and the County of Maui are partners in providing to the citizens of Maui County. She mentioned transportation to senior services and programs, transportation services for the disabled, the move of Kahului Head Start to Luana Gardens, youth transportation, congratulated MEO on the recent award by the Community Transportation Association of America for being the most outstanding rural transit provider in the United States for 1996. She also explained the need for everyone to get involved in the serious community issue of drinking and driving, citing the traffic fatalities, statistics and the stories behind them.

Board officers for the year starting July 1, 1996 were installed by Executive Director of the State Office of Community Services, Mr. John Sabas. Installed were,

President: Beatrice Kahanu, Vice President: Bill Wong, Secretary-Treasurer: Rose Marie Duey. Members of the Executive Committee were also installed.

MEO's employees of the month for the past year were also singled out for recognition. Employees of the month for May and June 1996 received their awards that night, also. They were Janice Montalvo, MEO Passenger Assistance Technician, and César Flores-Gaxiola, MEO Case Manager.

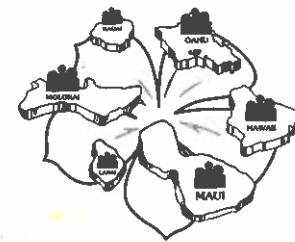
The gala evening was brought to an appropriate close with joining of hands and the singing of "Hawaii Aloha."



Executive Director of the State Office of Community Services, Mr. John Sabas installs the 1996-97 Board of Directors.



Mr. Sabas congratulates re-elected Board President Beatrice Kahanu.



## MAUI ECONOMIC OPPORTUNITY

P.O. Box 2122  
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 Telephone: 808-871-9591  
 Fax: 808-871-2426



MEO's Administrative Staff (left to right) Deputy Director Don Medeiros, Executive Director Gladys Baisa, Executive Assistant Amanda Martin and Deputy Director Bill Bates.

June 30, 1996

Dear Friends,

We proudly present you with this annual report of our activities and accomplishments during the past year. We are pleased to inform you that in spite of large reductions in our traditional state funding sources, and a year of uncertainty in federal funding, we have not only survived, but grown.

This year we began the new Community Food and Nutrition Program which was funded by a grant from the federal government. We hired a registered dietician and have very successfully provided emergency food boxes, and nutrition counseling and education to many clients both in the Head Start program and for the general community.

In the spirit of reaching out to other non-profit agencies and sharing technical expertise, we became very involved with the Maui United Way Fund Distribution process. We also took on the administration and fiscal management of IMUA Rehab once again in February 1995.

We continued to operate and manage our Herb and MEO Maids business ventures to create additional income opportunities for our clients and to provide discretionary income for MEO. Through intensive educational efforts we obtained funding to begin our micro enterprise program this coming year to assist our clients to become business entrepreneurs.

Our construction projects have moved closer to becoming realities with the hiring of a consultant to do the planning and design for our move of transportation operations to the old Puunene Airport and the release in late June of the state funds to build our temporary administrative quarters in Kahului. The plan to build our MEO Family Center at Cameron Center was also initiated and approval obtained for the 55 year lease from the County of Maui to Cameron Center.

With the help of our friends, elected officials at all levels of government, a strong Board of Directors, a tireless and dedicated staff, and the support of the community we look forward to a bright future and are very thankful for all of your kokua in the past.

Aloha and Mahalo,

Gladys C. Baisa, Executive Director

Letter from the Executive Director

## Employee of the Month

July 1995 - June 1996

The Employee of the Month Program was started in January 1985 to recognize MEO employees for superior performance, promote increased morale in the company, and to encourage the search for excellence among the staff. Employees of the Month were chosen by committees of their peers and awarded a day off of their choice plus a \$150.00 cash award. A short article was submitted for publication in the Maui News.

### JULY



**Harry Johnson**  
Transportation  
Assistant Manager

### AUGUST



**Naomi Hedani**  
Senior Chore  
Service Aide

### SEPTEMBER



**Sheri Rourke**  
Head Start Health  
Coordinator

### OCTOBER



**Darlene Kahihikolo**  
Transportation  
Dispatcher

### NOVEMBER



**Brenda Kaahanui**  
Head Start Teacher  
Kaunakakai A

### DECEMBER



**Mathilda Len Wai**  
Transportation Driver  
Trainer/Safety Supervisor

### JANUARY



**Mae Koyanagi**  
Administration  
Secretary

### FEBRUARY



**Melissa Lindsley**  
Head Start Teacher-MCC

### MARCH



**Florynda Martin**  
Bus Driver  
Maui Branch

### APRIL



**Rose Makekau**  
Bus Driver  
Molokai Branch

### MAY



**Janice Montalvo**  
P.A.T. Driver  
Maui Branch

### JUNE



**César Flores**  
Education and Training  
Case Manager

## Senior Citizens Club

MEO Community Services Staff attend 33 senior clubs each month. As a representative of MEO, they organize, inform and facilitate over 8,100 active members.

MEO continues to circulate a monthly newsletter "Senior Scoop" to all club members. The newsletter is filled with nutritional facts, delicious recipes, club excursions, shuttle schedules for transportation and senior activities.

Monthly meetings are held at the various community halls. The meetings serve as a gathering place for seniors to reminisce, share and learn new information about each other and the community at large.

## Senior "Red Card" Program

Hey! Seniors! If you are 60 years or older, you are eligible for your red discount card. There are over 75 businesses, supermarkets, franchises and drug stores who are participating in the "Red Card Program." Discounts range from 10-15% on restaurants and prescriptions to waiving the 4% sales tax. This year we furnished 270 seniors 60 years or older with a senior discount card. If you don't have a red card in your wallet, then hurry into the Community Services Department and obtain your red card today.



*Stephanie Aveiro, Director of Human Concerns, reinstalls the Planning and Coordination Council officers.*



*Lāhaina-Honolua charter members are honored at their annual luncheon.*

## Transportation

On May 21, 1996, Don Medeiros, MEO's Deputy Director, on behalf of MEO's Transportation Department, was presented with the Community Transportation Association of America's Community Transit System of the Year Award. The formal presentation took place at CTAA's Community Transportation EXPO '96 in Milwaukee, Wisconsin at the opening session of the EXPO. The award is presented each year to recognize "a community transit system that best symbolizes the spirit of community transportation, by removing barriers to isolation through flexible, coordinated, accessible and affordable services." MEO was selected by a committee of its peers and is recognized as the best community transit system among hundreds across the nation. The Maui County Council formally recognized MEO's national award with a resolution that was presented to MEO's Executive Director, Gladys C. Baisa, in ceremonies in the council chambers.

Throughout the past year, we have provided transportation services to infants, pre-school children, youth, elderly, persons with disabilities, low income, and general public. Requests for MEO's specialized door-to-door transportation services continue to grow from the citizens in the Tri-isle County of Maui, to address their varying personal life sustaining daily transportation needs. We are currently operating a specialized fleet of 66 vehicles county wide, ranging in capacity between 3 and 45 passengers, of which 26 are wheelchair accessible and 3 gurney capable.

This year MEO has acquired a total of 9 buses through appropriated matching funds from the County of Maui and Federal Transit Administration FTA, to address the growing demand for service. On October 10, 1995, six 25-passenger ADA accessible buses were put into service. These new larger buses are capable of transporting 8 additional passengers. They were assigned to the rural shuttle service, providing some relief to the Kihei and Honolua/Lahaina routes, with seats fully booked four to seven days in advance of the service date. On February 29, 1996, 2 school buses capable of transporting 39 adults or 59 children were put into service. Both buses were assigned immedi-



Deputy Director Don Medeiros proudly displays CTAA Community Transit System of the Year Award.

ately to the Youth Transportation Program in Kihei and Waihee, as both areas were experiencing overloads which exceeded the 20-passenger capacity contracted by the County of Maui for this service. On March 22, 1996, 1 wheelchair bus capable of transporting 5 wheelchairs or 11 ambulatory passengers was put into service, to address the growing requests for disabled medical transportation.

Services to the people of Maui County include transportation to work, rehabilitation facilities, day care centers, social service agencies, medical centers, educational institutions, low income housing, recreational and social activities, schools (both public and private), youth activity programs and centers, shopping centers, financial institutions, government offices, and the County congregate nutritional and leisure programs.

Specialized public transportation services include the Rural Shopping Shuttles, Wailuku/Kahului Fixed Route Public Shuttle and Youth Transportation program. This free, door-to-door, personalized service, provides the general public in outlying communities, the opportunity to commute to the central business districts in the county for a variety of life sustaining needs, that include medical appointments, shopping, banking and various personal activities to include visits to relatives and grave yards. The Wailuku/Kahului Public Shuttle is another free service for the general public. This service has become extremely popular, generating 50,919 passenger trips during this year with an average capacity of 100% per trip a 131% increase over the previous year. The demand has taken a turn towards an increased participation from persons with disabilities who use wheelchairs. The youth transportation programs on Maui and Molokai continue to build momentum. A total of 970 unduplicated youths, ages 10 to 18 years of age, have applied for and received identification cards on Maui and 385 on Molokai. Identification cards require parental approval and are required to gain access to the service. Cards are obtained through MEO and the Youth Centers throughout the County.

A unique and vital pro-

## Transportation



Seniors ride in luxury on MEO's new air conditioned bus.

gram on Maui that provides persons with disabilities personalized transportation to and from work daily, generated 12,933 passenger trips, a 18% decrease over last years program. Prior to the inception of this program, participants would relocate to live closer to their work site or not work at all.

In conjunction with our present services, MEO has been designated by the County of Maui as their mass transit provider and transportation coordinator for the County of Maui Civil Defense. MEO is actively engaged in the implementation of mock emergency situations with the Civil Defense and with numerous agencies throughout the County. Each mock situation provides us with important information to prepare our agency in the event of an actual disaster.

Years of planning culminated with a contract from the County of Maui to MEO for the first of two phases, to relocate the transportation baseyard to the old Puunene Airport. The project is estimated to cost \$2,342,570.00 utilizing USDOT 80% funding, to be then channeled through the State of Hawaii Dept. of Transportation, and channeled through the County of Maui, with 20% matching funding from the County of Maui. The County of Maui will be providing project funding and oversight. GYA Architects Inc., was the low bidder for the project.

Our overall transportation program concluded this year with an aggregate passenger trip count of 354,085; an 11% decrease in passenger trips over the previous year's program. Due to the state's financial woes, a 20% restriction was imposed on all POS contracts resulting in a cut back in the transportation budget. In response to this



A wheelchair accessible bus is used to transport clients to various destinations.

cut, the MEO transportation program reduced six full time driver positions. This reduction in the driving staff has resulted in MEO transportation curtailing services to unfunded programs. These programs include one-on-one escort service, specialized non-medical transportation to persons with disabilities, and reduced hours of service for medical transportation. These measures have had a negative impact on the number of clients served. Additionally, it is unfortunate that County 20% matching funding for on-going replacement vehicles did not materialize. Therefore, MEO will not be able to purchase needed replacement equipment. This interruption in the ongoing replacement of equipment will have a negative effect in addressing the growing needs for transportation services in the future.



The transportation team sends their Aloha to CTAA.

## Head Start Program

MEO Head Start began the 1995-96 school year with a goal of providing 261 families with a quality comprehensive program. New computers and a computer program that tracks the services provided to the families were purchased. New playground equipment for those centers in need of better equipment was purchased. All of these were provided through Program Improvement Funds.



On May 1, 1996, MEO participated in the groundbreaking for two Head Start classrooms at Luana Gardens. In October, when the building is finished, the two Kahului classrooms will move into the new facility. This is a dream come true that has been in planning for thirteen years. These two classes can finally vacate the old Kahului Building that the state plans to level and develop the Kahului Civic Center. Because there are over 200 children residing at Luana Gardens, preference will be given to the children at Luana Gardens that qualify for Head Start.

This year the program enrolled 240 children in twelve centers (Maui-8, Molokai-4) and 21 children in the Home Base program. Out of the twelve centers, six were full day centers (8 a.m.-4 p.m.) for parents who work,



Masked goblins trick or treat through MEO.

train and attend classes. Children with disabilities and children from high risk homes were included in the full day program.

The program enrolls children who are three to five years old and meet the federal income guidelines. The selection criteria is reviewed annually and approved by the Policy Council. The selection criteria is:

1. Low income four year olds with certified special needs.
2. Low income four year olds who are certified high risk.
3. Low income four year olds (lowest income receives highest priority).
4. High income four year olds with certified special needs (the lowest income receives the highest priority).
5. Low income three year olds with certified special needs.
6. Low income three year olds who are certified high risk.
7. Low income three year olds (lowest income receives highest priority).
8. High income three year olds with certified special needs (lowest income receives the highest priority).

The success and popularity of the Head Start Program is due to the comprehensive services offered to the chil-

## Head Start Program

dren and their families. A great emphasis is placed on parent involvement. The program not only focuses on the children's needs, but also on the families needs. Through individual family needs assessment, parents are given direct services or referred to agencies who are able to meet their needs.

Once a month workshops are held in all component areas to have parents and staff become knowledgeable. The parents are encouraged to volunteer in the classroom so they will learn how to become the primary educator of their children. In addition, one parent from each center is elected to serve on the Head Start Policy Council. These parents are trained to become active members who make the policies and decisions for the program.

The Head Start Program believes a child is able to learn when all his/her needs are met. To meet these needs, comprehensive services (health, mental health, dental, education, disability, nutrition, parent involvement, social services and transportation) are offered. A healthy Head Start child will succeed and be ready to learn when they enter kindergarten.

MEO believes in upward mobility so 80% of the Head Start teaching staff are former parents. Training and education are encouraged and provided so that the employees have an opportunity to move up. The Head Start staff is very dedicated with many years of service.



Dress-up is so much fun.



Luana Gardens groundbreaking marks a new beginning for Head Start.



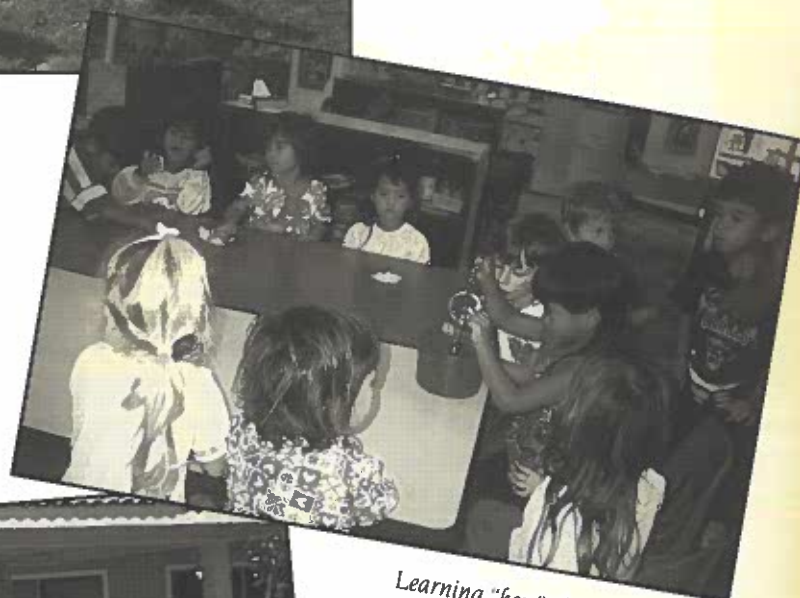
Our Head Start construction crew build a city of blocks.



Glenn Fujimoto, Head Start Policy Council President presents Lyn McNeff, Head Start Director with a "Good Luck" plaque.



Children and parents having fun on a farm.



Learning "how" things operate is interesting and fun.



Molokai Head Start students play in their new shaded sandbox.



Head Start children take a break in the sun...

### Volunteers

MEO pays special tribute to all volunteers on Valentine's Day with a valentine luncheon. The 11th annual luncheon was held on February 15, 1996 at the Maui Beach, Red Dragon Room. All of the volunteers were recognized and honored for their hard work in providing the homebound, disabled, elderly and the needy with the best care possible. In addition, the crew at MCCC were also thanked for their support and carpentry work throughout the year.

Yukiko Kanoholani, Crew Chief and Club President of the Hale Mahaolu Elua Senior Citizens Club, was MEO's 1994-1995 recipient of MEO's "Volunteer Hall of Fame" award. She was honored for her devotion and time spent in aiding the frail elderly, interpreting for the Japanese residents, and assisting with the stamping of surplus coupons.



Yukiko Kanoholani proudly accepts MEO's 1994-95 Volunteer Hall of Fame Award from Beatrice Kahanu.

### Legal Assistance

For the ninth consecutive year, residents of Maui County who were 60 years or older were provided legal assistance by Attorney Lawrence Ing and his partner, Attorney Jeffrey Kuwada. MEO is very grateful to have such well respected attorneys on our team. Their knowledge and expertise has helped 109 seniors this year.

Both attorneys take time out of their busy schedules to provide our seniors with the following "free" services: wills, trusts, power of attorney and property transactions. The services are held on Friday afternoons between 1:00-4:00 p.m. Please call: 877-0626 (Community Service) for an appointment.



Attorney Larry Ing provides free legal services for seniors.

### Surplus Food and MEO's Volunteers

This past year surplus operated on unstable grounds. Although the majority of the year, we were without surplus commodities, our senior volunteers were there every step of the way. As soon as we got word that surplus was on route, our volunteers were there to pack and distribute surplus food to all eligible residents. When surplus is available, we distribute the commodities every third Wednesday of each month. We have two distribution sites in West Maui, the Lahaina Civic Center and Lahaina Methodist Church. Central Maui distributes surplus food at the MEO office and two sub-stations, Hale Mahaolu Elua and Hale Mahaolu Akahi. In East Maui, our distribution sites are located at St. Gabriel church in Keanae and at the MEO office in Hana. On Molokai, the commodities are distributed at the Molokai office and on Lanai at the Lanai office.



Loreta Pacubas and Lucille DeMello make surplus food distribution go smoothly.

### Case Management

The Department of Community Services consists of 3 part time case managers on Maui, one part time case manager on Molokai, and a part time position on Lanai. The case manager's primary objective is to provide low-income residents of Maui county with the basic skills and knowledge to obtain self-reliance, and eventually self-sufficiency.

Case Managers work very closely and diligently with every member of the household. Every moment with the family is well spent as they all work cohesively in overcoming barriers and reaching economic, social and/or financial goals.

This year, 82 low-income families and individuals were screened and assessed to determine if they were eligible and appropriate to receive Family Development Services. Out of the 82 families/individuals, 15 families and 30 individuals received family/crisis management and basic life skills training. As a result, 13 families obtained stability and positive growth and development, 11 families became more self-reliant, 7 families were able to reduce their dependency on public assistance and 9 families became self-sufficient or completely independent of public assistance.

Overall, we provided support services to 510 families and individuals who were in need of one or more of the following: (1) housing, (2) utility bills, (3) emergency (education or medical), (4) food, (5) employment, (6) child care, (7) transportation, and (8) counseling.

### Outreach Information and Referral

The Department of Community Services works very closely with low-income residents and seniors in the community, who are committed to work toward self-reliance and independence.

The case managers provide home visits to the elderly and disabled. In addition, they assist clients through the entire eligibility determination process, from obtaining the necessary documents of verification to acting as their personal trainer and counselor in any given crisis. This year we provided outreach to 999 families and individuals. We also referred over 500 residents to neighboring social service agencies and organizations for additional assistance.



The dedicated community services staff.



MEO Case manager Ora Latham assists a client with social services applications.

### Homeless Program

This year MEO has two homeless grants to help the at-risk or homeless clients in maintaining long term housing.

The County of Maui has granted MEO \$100,000 to assist low-income residents with either of the following: (1) security deposit and/or first months rent, (2) back rent, or (3) utility disconnection.

Hawaii Housing Authority, a state funded program, has allotted MEO a total grant of \$22,122 to assist the homeless and at-risk of becoming homeless. We assisted 44 individuals/families with either rent, food and/or personal needs.

We also received a grant of \$13,818 from the OCS Emergency Community Services Homeless Program, to assist individuals/families with rental, food and clothing needs. This year we serviced 14 families. In the upcoming year the OCS department will no longer have the funds to run this program.



Outstanding Senior volunteer Michie Kosaka is congratulated by Deputy Director Bill Bates.

### Chore Services

The Chore Service Program originated 24 years ago. This cleaning service enables the disabled and frail elderly to maintain an independent lifestyle. This year we have successfully provided essential housekeeping, laundry and light yard work to 269 clients.

### Healthcare and Emergency Need Assistance

This is our 5th successful year that we have been receiving funds from the Hawaii Community Foundation. There are 6 private grantor's, all of whom provide emergency assistance to the less fortunate. The Lilian Wilder and Irving Singer Foundation provide assistance to residents who are of Hawaiian Ancestry. The Alice Soper Foundation assists people 50 years or older. The Gwenfreed Allen Foundation provides assistance for residents 62 years or older and people who are diagnosed with a mental disorder. The Kitaro Watanabe Foundation aids children 17 years and under with medical and/or educational needs. Finally, the Teresa Hughes Foundation assists individuals who are 50 years or older or children who are either born out of wedlock, orphaned or abused/neglected. Please contact the Department of Community Services for the program eligibility guidelines.



Chore Service staff from Maui, Molokai and Lanai get together for training.

## Community Food and Nutrition Program

The Community Food and Nutrition Program began in October, 1995 has had an incredible beginning. This program employs a full-time nutrition education specialist and a part-time nutrition case manager. Our targeted clientele are low-income and/or possess a nutritional need. All services are free to those who meet our income criteria.

The program provides nutrition education to: Senior clubs, Head Start, the Community Clinic of Maui and many of Maui's other non-profit agencies. We reached 2,177 people in the community in our first year. The program also provides a registered dietician to educate people individually in the community about diabetes, heart disease, obesity, hypertension and many other health conditions where nutrition plays a major role in treatment. This service is provided in the client's home, doctor's office or at the MEO, Inc. office. The CFN program also provides emergency food to many clients who find themselves in crisis, as a way to ease some of the worries until we are able to assist in stabilizing the situation that has caused a person's resources to be so depleted.

For Head Start, we have completed three main classroom activities this year in order to promote good nutrition and provide a hands on way to learn about it. Our most popular activity was a real "mystery". Children had to be brave and put their hand into a brown paper bag with an unknown fruit or vegetable and try to describe what they felt. There was always a funny expression with the child who got the bag with the dried prunes or kiwi fruit.

We've had many success stories with indi-



Head Start children experience the world of veggies with Sher McBee, Nutrition Case Manager.

vidualized nutrition education as well. One lady was referred to us for diabetes education, because her doctor and she both felt that the time had come. Over several sessions we explained what diabetes was, learned a reasonable way to time meals, what foods affect blood glucose and much more. By the end of our sessions she felt better, her blood glucose was better controlled and she now understood why it was important to balance meals, activity and medication.

Our comprehensive case management approach is to figure out why a client runs out of food at the end of every month, and what barriers hold a person back from being more active in the treatment of their health. We have to consider mental health, housing, job stability, alcohol or drugs, transportation, language, educational background in order to find permanent solutions for chronic problems.



Sher prepares a colorful fruit and veggie tray for her presentation.



Barbara Ekno is our Nutrition Education specialist.

## Maui Counseling Service

The Maui Counseling Service (MCS) was pleased to join the MEO family of programs in July of 1994. For eleven years MCS has been serving the people of Maui, offering affordable psychological counseling to those who need it.

Hawaii continues to be one of the states ranked last in providing mental health services. Maui Counseling Service provides very valuable counseling for many who could not otherwise afford it. Counseling has been shown to promote wellness, increase self esteem, enhance the ability to cope, improve life functioning, encourage good job performance and to prevent further breakdown of the family. The counseling service has six "Masters Level", highly experienced and trained professional counselors on contract with us. They provide help for all kinds of personal problems for children, couples, families and seniors. And the counselors are trained to provide help for a variety of issues from depression and substance abuse to marital stress. A person interested in counseling can call and speak to MCS' part-time coordinator, Myia Wannemiller, M.S.W. She sets a sliding scale fee based on the income of the person and matches the individual and their problems to a counselor best suited to them. Clients are seen at times convenient to them in the day or evening at our counseling office in Wailuku at the Good Shepherd Church.

In 1995 we performed 400 hours of counseling to families, individuals, and seniors. We had 338 inquiries for help, almost one third greater than last year during this period. In



Myia Wannemiller coordinates Maui Counseling Services.

1995, 59 individuals and families improved their lives because of this program. The Maui Counseling Service has an excellent reputation in the community. MCS was rated excellent by



Tony Rodrigues, Joan Audette, and Carol Freitas are counselors that provide a much needed service in our community.

its clients. Eighty-five percent of its clients achieve significant progress on the goals they initially set with their counselors.

MCS has continued its growing relationship with other MEO programs. MCS has provided services to teachers, parents and children of Head Start this year, including Molokai.

MCS staff has enlarged its working relationship with the Community Services Department and this has resulted in an increase in referrals from this department to MCS. In cooperation with Community Service and Maui Community Correctional Center (MCCC), MCS has provided counseling to newly released inmates, helping them make a successful transition to a functional crime free community life. We continue to be proud to be a part of MEO's effort to enable our clients to live more productive lives and to help them go further on their road to self sufficiency.

In 1995-96 MCS received a \$20,000 grant from the county of Maui to continue this program. We have applied for a continuing grant for this year and are hoping for an increase in funding.

## Employment and Training Programs

Wow! What a difference a year makes! The Employment & Training Department has added a super program geared towards self development and employment acquisition. The program, though still in its infancy has already been able to claim major success stories with its participants, but first we will describe what, when, where, how and the whys of the program.

What? Well, the program is called "It's All About Me!" The ME is emphasized greatly, because we believe that the key to a person's success is knowing the capabilities that each one has and the importance the ME makes in the lives of others, both at home and at work. It begins by introducing the ME to the person, allowing the ME to recognize, understand and adjust the belief system that has been indoctrinated from conception. Removing those that do not serve the higher good, keeping and increasing those that do.

When? It began February 12, 1996 scheduled for two weeks of class, two weeks of recruitment, but the demand for class was so great that we went into a one week recruit and two weeks of class. Now its on every week with an open enrollment which means you can come in anytime and not miss a thing. Class starts at 8 a.m. to 12 noon for a total of 40 hours.

Where? We are very lucky to have two great facilities. We have the use of the Hale and because of the collaborating efforts of MEO and Department of Education, we have the use of their classroom B when available here at MEO.

How? the great staff of Employment and Training, unmatched in the quality of service which is seen and felt in the program and its participants, facilitate the training. The curriculum has been meticulously put together by the staff with the close guidance of per-

sons and other training programs that have been introduced. By working closely with other State agencies and community based organizations we feel that we have developed the curriculum that is best suited for the issues facing the employment community. Class curriculum consists of one week devoted to the change and development of the individual to increase the awareness of the capabilities to accomplish setting, attaining goals. In doing so the existing belief system that was created by internal or external forces can be changed. Then the individual is better prepared when encountering the difficulties in attaining and retaining employment. This program is so versatile that participants from every program can benefit. The ages of the participants have ranged from 18 through 75 with the average being mid thirties to early forties.

Why? 100% of the participants have realized or have been made aware of something in their lives that can be changed in order to better improve every day interactions, both personal and professional. Of course, because we have employment as an ultimate goal, we can proudly say that we have had a direct employment or placement rate of 55%, with the others either finding employment or education opportunities on their own, which is what we wish to accomplish to give the power back to them. To further add to the skills we have, with the cooperation of the Maui Adult Education Department, we installed two types of computer courses for beginners and advanced which is open to any of the participants in the program. A great desire has been shown to add more of these types of classes to the program and we feel that the more knowledge the participant acquires the more confident they become.

## JTPA, Title II-A Older Individuals Program

The Older Individual Program (OIP), provides job training, counseling, and related employment services to economically disadvantaged individuals age 55 years and older. Individuals who are eligible but do not meet the income requirements may participate under the 10% limitation.

Training in this program depends on the individual's needs and is designed to meet each participant's employment goals. Currently, we have participant's enrolled in Computer Classes, English as a Second Language/Basic Skills Classes, and Personal Development Classes that are all geared towards providing them with marketable skills to enhance their employment opportunities.

Some participant's who were placed in unsubsidized employment have gained jobs such as a Sales Clerk, Field Crop Harvester, and Groundskeeper.

Besides training and job placements, other program services include supportive services, job development, counseling, eligibility verification, intake and assessment, and outreach.



SCSEP and OIP clients attend an ESL class.

## Senior Community Service Employment Program



Clients participate in E & T Personal Development Training.



Cynthia Blackwell assists with mock interviews.

The goal of the Senior Community Service Employment Program (SCSEP) is to provide low-income older individuals, age 55 years and older, with training assistance and job placement in both private, government and non-government agencies.

This program year, the Employment & Training staff held a SCSEP Luncheon Orientation. SCSEP participants, host agency supervisors, and potential employers were invited. Participants were able to network with other host agencies and employers. Positive testimonies of the participants as to how the program has helped them become more self-reliant, confident and skilled toward their employment goal were presented.

One of the many positive stories is that of Harriet Camara, a SCSEP participant who was enrolled on October 4, 1995. Not long after being interviewed and assessed, she was placed at the Maui Alzheimer's Association as an Office Clerk. Although she had already made the first step of gaining work experience and becoming self-reliant, she still needed something else to boost her self-esteem. MEO's Employment & Training staff enrolled

her in our Personal Development Training. This training gives each individual the basic tools necessary to ensure a powerful and constructive psychological framework to improve decision-making skills. In addition, it empowers the individual to gain and retain unsubsidized employment. It was through this training that she gained the confidence she needed to move on to attain additional income to supplement what she already had. After completing the training, MEO referred Harriet to Marshall's clothing store to apply for a sales clerk position. She was hired on the spot and has been enjoying herself since then. In her own words, Harriet described the training as, "Words cannot begin to express my gratitude for the strength I have found...It made me open my eyes and heart to many things that was surpassed for a long time." On May 3, 1996, Harriet Camara was terminated from the program as being positively placed in unsubsidized employment. Congratulations Harriet, we knew you could do it!



The Employment & Training Team.



Clients complete E & T course.

### Weatherization Assistance Program (WAP)

This year, the Energy Department encountered many changes brought about by a 59% reduction in funds leveled at the WAP program. Previously, MEO received \$99,563 to provide energy education and installation of energy saving devices to low-income participants but this amount was whittled down to \$40,665. These reductions forced MEO to restrict our activity entirely to the island of Maui instead of Maui County and reduce our staff from two full time and one part time employees to one part time employee. However, we did accomplish 100% of our annual goal by providing twenty-five heater jackets, ten heat pumps and fifteen timers to the participants of the program.

Through the education aspect of the program, our clients are given a home inspection which allows our staff to inform and encourage the use of energy conservation which could ultimately be reflected in their utility bill. After the education survey is completed, client eligibility, those households who meet 150% of the State poverty guideline, are assessed and qualified. Upon approval, participants have an opportunity to reduce their energy bill based on energy efficiency by receiving either a heat pump, clock timer and/or insulated heater jacket.

Two years ago, the WAP program had a pilot one time solar project which was highly successful on the island of Molokai. MEO continues to advocate and looks for funding to continue this much known cost efficient energy saving system. We have suggested to the State to look at the federal LIHEAP allocation and reapportion some funds to WAP.



Fred inspects a control panel.

### Low Income Home Energy Assistance Program (LIHEAP)



Fred Baisa, Energy Educator checks his routes before going to a site.

For thirteen years, MEO has provided assistance to eligible low income households throughout Maui County who are in an Energy Crisis Intervention (ECI) situation, which is having their electricity or gas disconnected if payment of their bills are not met. Also provided is Energy Credit (EC), an aspect of the program, whereby households requiring temporary assistance to their utility bill receive an undesignated credit amount later on in the year. Due to continued federal financial restraints, the LIHEAP program is limited to one month window opening, in the month of June, to receive and assess participant eligibility. During this period, our staff qualified clients to receive ECI and EC assistance. Management is extremely appreciative of our staff who provides assistance to so many advantaged in such a short duration.

### MEO Maids

MEO's newest venture, MEO Maids, celebrates its 1st Anniversary (April 1996). Using MEO's government funded chore service program as a model and with the assistance of MEO's volunteer venture committee, MEO Maids developed this cleaning service business to serve the community who can afford to pay market prices.

As of May 31, 1996, under the supervision of Naomi Hedani, Senior Chore Service Aide, the MEO Maids has serviced 55 clients. The MEO Maids has established weekly and monthly customers, MEO Maids provides general cleaning services including windows and blinds. They are also available to do special projects as requested.



Amanda wades through a sea of MEO Maids pink flyers that were sent out to businesses in our community.

### Senior Herb Gardening

This past year saw a phenomenal growth in the production of herbs and an expansion of our wholesale market. This was due to MEO working with farmers besides the seniors. The production of herbs became so great that we hired people to assist with the packing and shipping of the herbs. However, this move proved to be too costly for the herb venture. After careful consideration and consultation with the senior herb growers, it was decided that only the finished packaged herb would be accepted for shipment from a grower. The seniors also decided that they would replace the herb packers by volunteering. This was the original concept of the herb project.

Even with the growth in production, we were still not able to supply completely our winter wholesale markets. To be better prepared for winter markets, our plan this summer has been to sell during the summer months. This way our production would not drop off as dramatically, and thus, we would be ready for the big winter market. During the summer months we are still selling over 500 pounds a week. This is a first for us.

This year we experimented with a flower called calendula. The flower has a good shelf life and can be used in salads and as a garnish. We sold them in decorated plastic shells of one dozen.

Our big success story has been working with the Bocon family in restoring two unused green houses for the production of herbs. The plan is for the Bocon family to become self-sufficient. Our volunteer venture committee visited the sight on the 17th of May. The project also received much help from one of our senior growers, Ichiro Takahashi. This has been a nine month project. It is projected that at the beginning of our big winter production, the money the Bocons will be earning from herbs will be enough to support all seven members of the family.



Kula herb growers supply rosemary.



Venture committee members tour a newly reconstructed herb farm.

### JTPA 402 Migrant and Seasonal Farmworker Program

The 402 Migrant and Seasonal Farmworker Program is an important component of Maui Economic Opportunity, Inc. Throughout the 1995-1996 fiscal year, many challenges have been met to increase efficacy and efficiency of this program. Outstanding seminars, networking capabilities with numerous private, non-profit, and governmental agencies, and successful innovative training programs were implemented. Also, 402 presentations to various business sectors brought new commitment for future job opportunities.

The unemployment rate amongst our farmworkers increased due to sugar mills closing. Also, low yields in coffee and macadamia production contributed to shorter employment periods. Lack of rain for flower and fruit growers affected farmworkers. These factors affect the spin-off businesses that depend on crop production as well. Now, long-term agricultural workers must compete in a saturated, sometimes highly skilled, job market. Because of the enormous numbers of seasonal (local residents) and migrant farmworkers, MEO faces a formidable task.

All efforts are concentrated on providing qualitative assessments, classroom training, work experience and on-the-job training opportunities to our clients. MEO is proud of its clientele's participation in our programs.

Programs that have led to job placements, higher education in skilled professions, and rewarding enhancements toward employability. Supportive services have provided our clients encouragement and emotional stability. Nothing is more important than the will to survive. Administering the 402 Migrant and Seasonal Farmworkers Program to the highest statistics of underemployed and unemployed in the United States provides that will for upward mobility, socially, economically, and emotionally. MEO is conscientious of our cultural diversity, our belief in the Aloha spirit, and genuine concern for the well being of our fellow man.



Take it to the top! Big Island ESL students complete another class.



Alicia Huey instructs an ESL class for program clients.



A Hawaiian luau with all the trimmings is enjoyed by participants.



402 participants prepare for an acculturation excursion.



Soccer is a favorite sport amongst migrant and seasonal farmworkers.



Everyone prepares tamales for the Cinco De Mayo Celebration.



Rudy Esquer (far right) joins the celebration.



Trophies are presented to soccer team captains.

# Staff Training



Howard Offstropp trains transportation staff on the new computer system.



Staff attend E-mail training at MRTC, Kihei.



Bob Hoffman takes a break from training with Herb & Bill.



Elizabeth Kauai, P.A.T. Driver participates in CPR training.

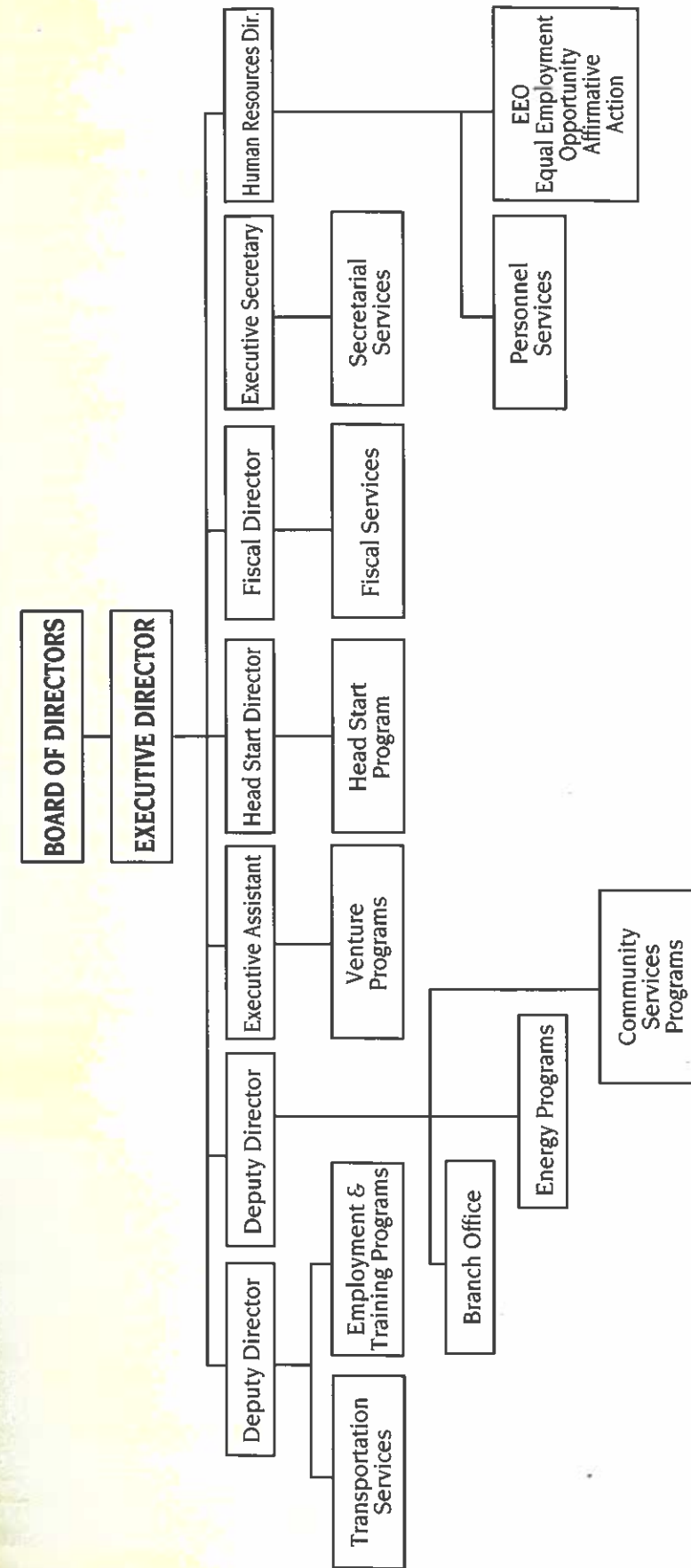


MEO support staff attend a community skills enhancement class done by Immigration.



In-service training for case managers is provided by Diane Mull.

## MEO ORGANIZATIONAL CHART



### KEY

- Transportation Services:** Transit operation on Maui, Molokai, and Lanai, and Sugar Mill Auto Care, and Employment and Training Programs.
- Branch Offices:** Hana, Molokai, Lanai, and Lahaina, Area Councils on Molokai and Lanai.
- Energy Programs:** Weatherization Assistance Program, Low Income Home Energy Assistance Program.
- Community Services Programs:** Senior Clubs, Red Card Program, Legal Services, Surplus Food, Homeless Programs, Family Development/Case Management, Chore Services, Outreach & Referral, Maui Counseling Service, Community Food and Nutrition Program.
- Employment & Training Programs:** The Migrant & Seasonal Farm Worker Program, OCS Employment & Training Program, JTPA Older Individuals Program and Senior Community Service Employment Program.
- Headstart Program:** Headstart classes on Maui and Molokai.
- Venture Programs:** Senior Herb Gardening and MEO Maids.
- Human Resources:** Personnel Services & Equal Opportunity/Affirmative Action

## MEO Senior Staff

July 1, 1995 - June 30, 1996

- Gladys C. Baisa** - Executive Director
- Bill Bates** - Deputy Director
- Donald Medeiros** - Deputy Director
- Amanda Martin** - Executive Assistant
- Mona Kailiponi** - Fiscal Director
- Melva Goto** - Human Resources Director
- Loreta Pacubas** - Community Services Director
- Lyn McNeff** - Head Start Director
- Irene Kaahanui** - Molokai Branch Director
- Nalani Foreman** - Employment & Training Director
- Agnes Groff** - Transportation Manager
- Annette Spenser** - Executive Secretary



Fiscal Director Mona Kailiponi (center) and her staff.



Annette Spenser Executive Secretary and Mae Koyanagi, Receptionist.



Irene Kaahanui, Molokai Branch Manager



Victorio Agtarap manages MEO's Lanai Branch.

## Perfect Attendance 1995

MEO Employees were recognized at the annual MEO Perfect Attendance Dinner for having used no sick leave during calendar year 1995. Listed below are the employees

recognized at the event and the number of years they have achieved perfect attendance.



Ritz-Carlton Kapalua hosts MEO's 1995 employees who achieved perfect attendance with a seafood buffet dinner.

### Main Office

1. Gladys Baisa - 9 yrs.
2. William Bates - 6 yrs.
3. Daniel Flavin - 9 yrs.
4. Mona Kailiponi - 6 yrs.
5. Amanda Martin - 1 yr.
6. Annette Spenser - 19 yrs.

### Employment & Training

1. Nalani Foreman - 1 yr.

### Maui Counseling Services

1. Myia Wannemiller - 1 yr.

### Community Service & Chore Service

1. Teofila Arroccena - 2 yrs.
2. Peggy Kaina - 2 yrs.
3. Ora Latham - 13 yrs.

### Maui Head Start

1. Palma Cabos - 3 yrs.
2. Roberta Higgins - 5 yrs.
3. Lyn McNeff - 2 yrs.
4. Sheri Rourke - 9 yrs.

### Molokai Head Start

1. Lydia Joao - 5 yrs.
2. Julia Sato - 3 yrs.

### Molokai Transportation

1. Julie Ann Kuoha - 3 yrs.
2. Debra Spencer - 2 yrs.

### Maui Transportation

1. Leonora Carpio - 3 yrs.
2. Carolyn Freitas - 4 yrs.
3. Agnes Groff - 9 yrs.
4. Geraldine Kaina - 1 yr.
5. William Kaina - 2 yrs.
6. Mathilda Len Wai - 1 yr.
7. Donald Medeiros - 4 yrs.
8. Yvette Nitta - 1 yr.
9. Laurie Smith-Kaukini - 3 yrs.
10. Susan Souza - 9 yrs.
11. Colette Weston - 2 yrs.

### Lanai

1. Victorio Agtarap - 2 yrs.

GRANTS	TOTAL BUDGET
<b>1. State OCS Grants</b>	
Transportation	\$326,240
Family Development & Case Management	224,720
Weatherization Assistance Program	40,665
CSBG-Federal	293,444
Employment & Training	56,000
Head Start	46,800
Homeless-McKinney Act	13,818
Community Food and Nutrition Program	50,000
<b>2. Other State Grants:</b>	
Chore Service - Title II	101,658
State Homeless Emergency Program	24,580
LIHEAP	5,664
TEFAP	4,070
<b>3. County of Maui Grants:</b>	
Transportation	1,547,400
Maui Counseling Service	20,000
Head Start After School Care	182,500
County Chore Service-MCCOA	60,000
Transportation-MCCOA	33,000
Maui County Summer Pre-School Program	80,000
Assistance to Needy Individuals Grant	100,000
Family Development Program	20,000
Ka Hale Ake Ola Contract	18,000
<b>4. Federal Grants:</b>	
Head Start Grant	1,081,926
Head Start In-Kind	460,836
Migrant & Seasonal Farmworker Program	286,186
Senior Community Service Employment Program	138,798
SCSEP-In-Kind	24,451
Transportation-Section 18 (FTA)	171,721
Transportation-ISTEA-Section 18 (FTA)	355,000
Job Training Partnership-OIP	15,124
FEMA-Emergency Food & Assistance	2,720
<b>5. Other Transportation Programs</b>	
	508,496
<b>6. Private Funding Source:</b>	
Christian Lassen Aloha Foundation	1,300
Hawaii Community Foundation	39,000
<b>Venture Project:</b>	
<b>7. Income Producing Ventures:</b>	
Herb Gardening Venture	123,880
Maui Counseling Service Revenue	14,480
IMUA Rehab Administrative Contract	10,000
MEO Maid	37,470
<b>Miscellaneous Fund Raising Activities</b>	
	47,020
<b>TOTAL FUNDING</b>	<b>\$6,566,967</b>



A pupu contest was favored by the judges.



Bill struts his stuff on dress-up switch day.



It's a western day round up at the Transportation baseyard.



Mae rocked the day away in her 50's outfit.



Bubble gum and poodle skirts were a hit.



Ora's Harley rocked the hale.



Transportation employees get in the Halloween spirit.



MEO and Hale Mahaolu jointly raised money for Maui United Way at the Annual Senior Citizen Chow Fun Sale.



MEO is blessed with dedicated volunteers.



MEO's 402 Case Manager Cesar Flores proudly displays his high school diploma.



Mayor Linda Lingle, MEO Staff, family and friends proudly cheered Gladys on receiving the Republican Women's Outstanding Woman Award.



A Halloween dress-up contest is a favorite activity at MEO.



A group of Marshalese provide entertainment at the volunteer luncheon.



House Speaker Joe Souki and Governor Ben Cayetano visit with Gladys and Don.



Gladys and Nalani enjoy lunch hosted by H.R. Director, Jim Woods of Sheraton, Orchid at Maunalani.



Chow fun is a must at the Senior Citizens Fair.



MEO staff and senior club members gather at the Annual Senior P&C installation.



Mayor Linda Lingle and Councilman Bob Monden join the Lahaina-Honolua Senior Club celebration.



Deputy Director Don Medeiros is a good sport and lets his fellow team members go wild.



Bill Bates, MEO Santa spreads good cheer to all.



Sherry, Kamaile and Sherlyn get together for a group picture.



The Christmas Committee organized a great event.



Senator Roz Baker and Councilwoman Alice Lee enjoy the Christmas celebration.



MEO staff, family and friends participate in "Dress Up Santa" contest.

### MEO, INC.

P.O. Box 2122  
Kahului, Maui, Hawaii 96732  
(808) 871-9591  
FAX: (808) 871-2426

Office Hours:  
7:45 a.m. to 4:30 p.m.  
Monday through Friday

#### KAHULUI

Community Services  
Head Start  
Transportation

877-0626  
871-8835  
877-7651  
Fax 871-2171  
871-9471

Employment and Training

#### BRANCH OFFICES

Hana  
Office Hours: 7:45 a.m.-2:30 p.m. Monday-Friday

248-8282

Lahaina  
Office Hours: 7:45 a.m.-12:30 p.m. Monday  
7:45 a.m.-3:30 p.m. Wednesday & Thursday

667-9252

Lanai (Lanai City)  
Office Hours: 7:45 a.m.-4:30 p.m. Monday-Friday

565-6665  
Fax 565-6722

Molokai (Kaunakakai)  
Office Hours: 7:45 a.m.-4:30 p.m. Monday-Friday

553-3216  
Fax 553-3776

Molokai Head Start

553-9805

Kona (Employment and Training Field Office)  
Office Hours: 7:45 a.m.-4:30 p.m. Monday-Friday

323-2064