H.E.L.P. provides financial assistance for Maui County residents to pay for essential needs due to a layoff, reduction in hours or loss of income related to COVID-19.

Assistance can be used for food, personal hygiene, medicine, rent, mortgage, utility payments, phone or internet service, car payments, and other essential needs.

APPLY ONLINE OR BY PHONE

ALL ISLANDS ONLINE ENCOURAGED

Applications and supporting documentation information can be found online at www.meoinc.org. Questions can be emailed to: info@meoinc.org

Applicants are encouraged to apply online, if possible. If you do not have internet access please call MEO, Monday through Friday from 8:00am-4:00pm, excluding holidays. An application will be mailed to you, along with a self-addressed envelope.

Please return the completed application and documents to MEO at: 99 Mahalani Street, Wailuku, HI 96793

You may also use one of the secured drop boxes located at the front entrance of the Kalana O Maui (county) Building in Wailuku or in the front parking lot of the MEO office.

In-person appointments are discouraged. However, to eliminate barriers, in-person appointments will be made in advance and will be scheduled throughout all hours of operation to maintain safety and social distancing.

MOLOKA‘I & LANAI‘I ONLINE ENCOURAGED

Hardcopies of the application and supporting documents may be submitted via mail to one of the following MEO offices:

MAUI OFFICE
99 Mahalani Street, Wailuku, HI 96793

MOLOKA‘I OFFICE
380 Kolapa Place, Kaunakakai, HI 96748

LANAI OFFICE
1144 Ilima #102, Lanai City, HI 96763

Funding is still available for first-time applicants!

Applications are also open to individuals who have already received assistance and would like to apply a second time. To apply, please visit www.meoinc.org.
Prior to applying for assistance:

1. An individual shall apply for unemployment benefits and provide proof of application.
2. A self-employed businessperson shall produce their General Excise Tax (GET) records for the 4th quarter of 2019 and current records to show loss of income.
3. Individuals must produce documentation of family size and show a reduction of income of 25% or more on or after March 4, 2020, and have less than $5,000 in liquid assets to qualify for assistance.

Guidelines:

1. Only one individual per household may receive assistance.
2. A household shall be designated based on 2019 tax filing.
3. The following matrix shall be used to determine the maximum allowable for emergency assistance in a thirty-day period:

<table>
<thead>
<tr>
<th>Family Size</th>
<th>Max. Assistance in a 30 Day Period</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-2</td>
<td>$440</td>
</tr>
<tr>
<td>3-4</td>
<td>$585</td>
</tr>
<tr>
<td>5-6</td>
<td>$730</td>
</tr>
<tr>
<td>7+</td>
<td>$880</td>
</tr>
</tbody>
</table>
4. Rent, mortgage, utility payments, etc. shall be paid directly to the landlord, mortgage lender or utility.
5. No direct payment shall be issued to individuals qualifying for assistance.
6. Purchase orders (PO) or checks shall be provided and made payable to the merchant and no change shall be given at the time of purchase.
7. No alcohol, e-cigarettes or tobacco shall be purchased with a PO or check.
8. Purchase orders for food, payment to landlord, mortgage lender or vendor shall be issued within five business days of application approval.

Document Checklist:

- Completed application
- Proof of unemployment filing
- Copy of photo I.D.
- Copy of 2019 GET records for self-employed individuals
- Proof of income on March 4, 2020 (most recent pay stub covering that period)
- Most recent tax filing to determine family size
- Most recent bank and savings statement (if applicable)
- Copies of rental agreements, mortgage payments, utility, phone and/or internet bills, etc. shall be required for verification and preparation of payment requests